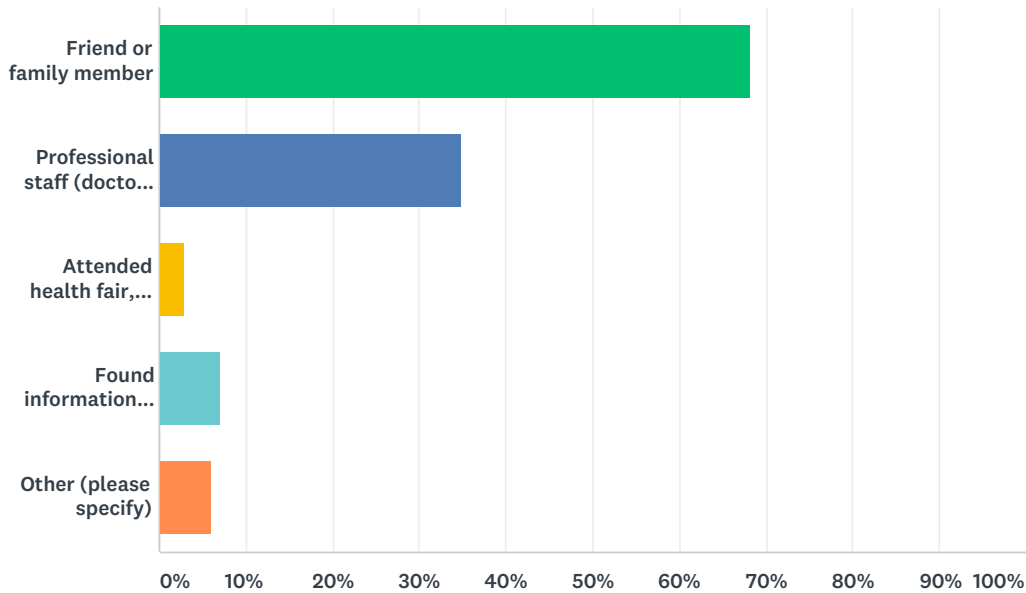


Customer Satisfaction Survey

Q1 How did you hear about the WIC program? Choose all that apply.

Answered: 2,141 Skipped: 0



ANSWER CHOICES		RESPONSES	
Friend or family member		68.29%	1,462
Professional staff (doctor, nurse, social worker, school staff, etc.)		34.89%	747
Attended health fair, baby expo, etc.		2.85%	61
Found information online		7.15%	153
Other (please specify)		6.03%	129
Total Respondents: 2,141			

#	OTHER (PLEASE SPECIFY)	DATE
1	California	10/27/2019 6:44 PM
2	Had before	10/27/2019 6:05 PM
3	Kinship foster now adopted	10/25/2019 6:28 PM
4	Used before	10/25/2019 4:22 PM
5	Hospital	10/24/2019 2:56 PM
6	Through my job	10/24/2019 8:53 AM
7	Have older children	10/23/2019 6:48 AM
8	Was n it before	10/21/2019 8:56 PM
9	Work	10/21/2019 3:42 PM
10	I have had it for a long time	10/21/2019 8:05 AM
11	Previous child	10/18/2019 12:43 PM
12	Returning client	10/17/2019 8:18 PM
13	I've known about and used WIC for 15 years.	10/17/2019 4:34 PM

Customer Satisfaction Survey

14	I've had kids before and attended to Wic	10/17/2019 4:07 PM
15	Transferred in from another state	10/16/2019 8:09 PM
16	I used to work at Health Dept.	10/16/2019 8:55 AM
17	From my previous pregnancy	10/16/2019 6:33 AM
18	Come back	10/14/2019 9:54 PM
19	Foster care	10/14/2019 5:21 PM
20	Friend	10/13/2019 9:59 PM
21	Was on it before.	10/13/2019 6:49 PM
22	Used when my kids were young	10/13/2019 3:56 PM
23	My other two child was on it	10/12/2019 7:29 PM
24	Foster care	10/11/2019 3:09 PM
25	I received wic for my kids in VA	10/10/2019 5:30 PM
26	Previously had	10/10/2019 5:15 PM
27	Health department	10/8/2019 4:36 PM
28	When visiting Cleveland County, OK Health Department for family planning services	10/8/2019 9:09 AM
29	Not my first baby	10/7/2019 9:40 AM
30	Past pregnancy	10/6/2019 3:59 PM
31	We were on it before we moved from MO.	10/6/2019 8:12 AM
32	Previously established enrollment	10/3/2019 6:06 PM
33	Dcf	10/3/2019 8:08 AM
34	Family and previous pregnancies	10/2/2019 10:01 AM
35	hi	10/1/2019 8:56 AM
36	Used wic since I was pregnant with my first child. They are awesome and amazing people	9/30/2019 12:14 PM
37	Been with wic before for about 9 yrs	9/29/2019 1:04 PM
38	I had wic when my oldest son was a baby	9/29/2019 11:51 AM
39	Kvc adoption	9/29/2019 4:09 AM
40	Wyandotte Pregnancy Clinic	9/28/2019 8:18 AM
41	Wic staff	9/27/2019 9:14 PM
42	Currently on WIC	9/27/2019 12:31 PM
43	Health department phone line	9/27/2019 6:44 AM
44	Been on it before	9/26/2019 11:14 PM
45	Employment	9/26/2019 9:33 PM
46	I have had wic for four years	9/26/2019 9:31 PM
47	Self. Got on wic 18yrs ago. First pregnancy.	9/26/2019 8:50 PM
48	Already knew about WIC	9/26/2019 5:01 PM
49	Been with WIC for 6 years now	9/26/2019 7:08 AM
50	Walk In	9/25/2019 10:42 PM
51	Foster care parent	9/25/2019 4:29 PM
52	Not my first time using wic	9/25/2019 1:34 PM
53	I have a daughter.	9/25/2019 9:44 AM
54	Wyandotte county pregnancy clinic	9/24/2019 8:02 PM

Customer Satisfaction Survey

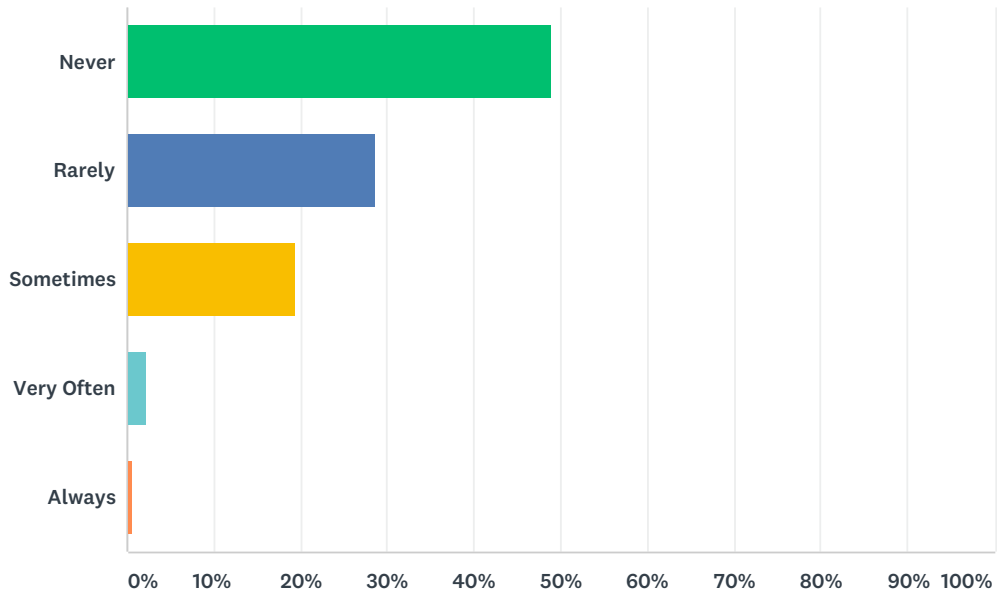
55	was already part of wic in another state.Learned about it 14 years ago through my job @ the time.	9/24/2019 7:37 PM
56	Foster care	9/24/2019 1:48 PM
57	Had it with my other 2 children	9/24/2019 6:43 AM
58	Google	9/23/2019 1:27 PM
59	Baby talk ict	9/23/2019 1:24 PM
60	Have two older kids that were on WIC	9/23/2019 11:02 AM
61	Client	9/23/2019 10:51 AM
62	My older children had WIC	9/23/2019 10:25 AM
63	Found it on my own when my daughter was born in '11.	9/23/2019 6:03 AM
64	I have always known about wic	9/22/2019 6:31 AM
65	Army	9/22/2019 1:57 AM
66	I worked at a grocery store that has WIC	9/21/2019 5:09 PM
67	Had it before.	9/21/2019 9:17 AM
68	Self	9/21/2019 8:44 AM
69	I've had WIC before	9/21/2019 8:43 AM
70	Been with WIC for 10 years	9/21/2019 7:17 AM
71	I have 4 kids... my momma used wic as well	9/21/2019 6:32 AM
72	Been on it for to long to remember.	9/20/2019 8:34 PM
73	Previously used resource	9/20/2019 5:24 PM
74	St Francis Community Services	9/20/2019 12:45 PM
75	Mother in law	9/20/2019 10:04 AM
76	Husband was informed at inprocessing	9/20/2019 1:14 AM
77	Former job	9/18/2019 8:37 PM
78	Used in previous pregnancies starting in 1994	9/18/2019 7:44 PM
79	Walk in	9/18/2019 7:43 PM
80	previous experience	9/18/2019 4:48 PM
81	I had it with my other two children	9/18/2019 1:45 PM
82	Prior client with my 1st born son	9/18/2019 1:22 PM
83	School	9/18/2019 11:12 AM
84	Community bade service by United Way 211 and my job.	9/18/2019 6:50 AM
85	N/A	9/17/2019 9:01 PM
86	Informational brochures	9/17/2019 8:06 AM
87	Midwife, while pregnant	9/17/2019 7:45 AM
88	2nd child	9/16/2019 8:54 PM
89	Already knew about it from previous children	9/16/2019 7:48 PM
90	I've always known about wic	9/16/2019 7:38 PM
91	Gotten it before	9/16/2019 5:16 PM
92	Dr office	9/16/2019 4:25 PM
93	I been with wic for 19 years	9/16/2019 3:03 PM
94	Wic office staff	9/16/2019 2:51 PM
95	Health department	9/16/2019 2:18 PM

Customer Satisfaction Survey

96	Foster care worker	9/16/2019 10:23 AM
97	Brochures	9/16/2019 9:10 AM
98	Used it before	9/16/2019 8:54 AM
99	Had WIC 8 years ago	9/16/2019 8:42 AM
100	Health Department	9/15/2019 7:39 PM
101	Fosteringb	9/15/2019 7:34 PM
102	Used to get it long ago	9/15/2019 11:22 AM
103	Foster care	9/15/2019 10:58 AM
104	I am a foster parent.	9/15/2019 10:01 AM
105	Been on it with my other kids	9/15/2019 8:48 AM
106	It's been a long time when I first joined. I honestly do not remember.	9/14/2019 2:45 PM
107	Self informed	9/14/2019 2:11 PM
108	Our foster care worker	9/14/2019 2:02 PM
109	Foster agency	9/14/2019 12:27 PM
110	Had it with my daughter	9/14/2019 11:13 AM
111	None	9/14/2019 9:51 AM
112	I don't remember it's just always been there	9/14/2019 8:08 AM
113	Used before	9/13/2019 8:39 PM
114	Cannot remember	9/13/2019 8:25 PM
115	My kids	9/13/2019 5:54 PM
116	Already knew about	9/13/2019 1:26 PM
117	Haf wic wiyh other children	9/13/2019 12:49 PM
118	Have other kids	9/13/2019 12:23 PM
119	I worked at a grocery store so i learned all about it	9/13/2019 8:16 AM
120	Already knew about it.	9/13/2019 6:47 AM
121	Had wic with my first child 9yrs ago	9/13/2019 6:05 AM
122	Food stanps	9/13/2019 5:56 AM
123	I had wic in another state	9/13/2019 4:23 AM
124	Previously had it	9/12/2019 10:04 PM
125	I don't remember, my oldest is 11	9/12/2019 4:47 PM
126	Foster care	9/12/2019 4:12 PM
127	Myself	9/12/2019 2:40 PM
128	Friend	9/12/2019 2:12 PM
129	I had it before	9/12/2019 1:31 PM

Q2 I have trouble attending my WIC appointments.

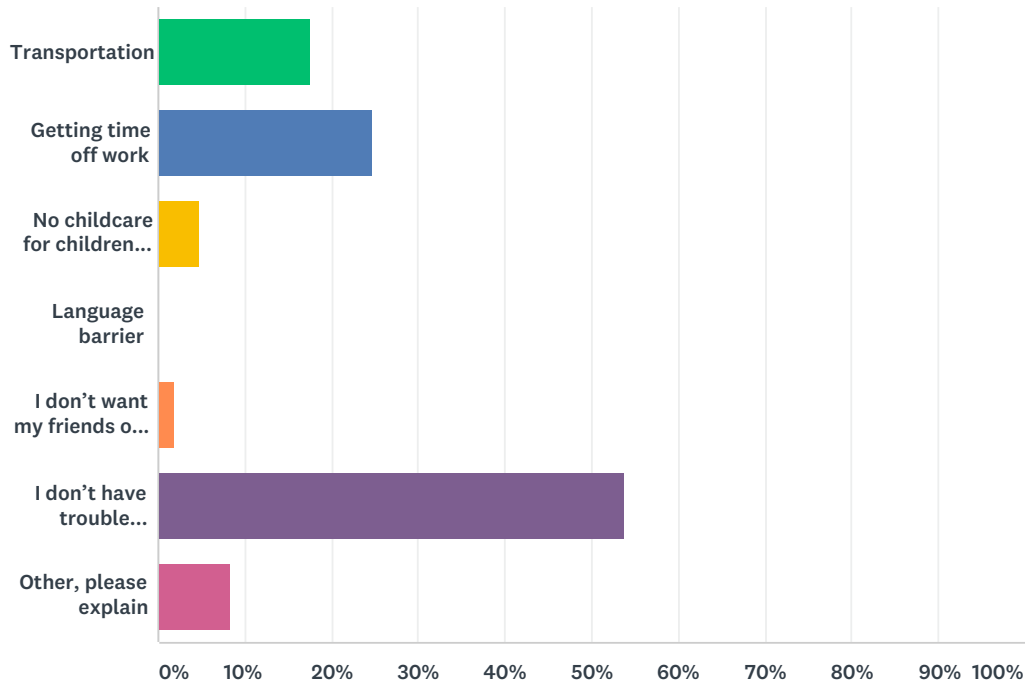
Answered: 2,141 Skipped: 0



ANSWER CHOICES	RESPONSES	
Never	49.00%	1,049
Rarely	28.63%	613
Sometimes	19.43%	416
Very Often	2.24%	48
Always	0.70%	15
TOTAL		2,141

Q3 What, if anything, makes it hard to attend appointments? Choose all that apply.

Answered: 2,141 Skipped: 0



ANSWER CHOICES	RESPONSES	
Transportation	17.52%	375
Getting time off work	24.75%	530
No childcare for children who are not on WIC	4.81%	103
Language barrier	0.09%	2
I don't want my friends or neighbors see me go to a WIC appointment	1.82%	39
I don't have trouble attending	53.76%	1,151
Other, please explain	8.31%	178
Total Respondents: 2,141		

#	OTHER, PLEASE EXPLAIN	DATE
1	Just forget sometimes.	10/27/2019 11:05 PM
2	Domestic violence	10/27/2019 6:07 AM
3	Just forgetfulness	10/27/2019 2:50 AM
4	Had a flat tire no good spare.	10/26/2019 3:58 PM
5	I just forget sometimes.	10/25/2019 4:09 PM
6	Trying to get the last apt for the day, picking up multiple child up at different locations	10/24/2019 12:48 PM
7	Just conflicts with kid appointments and schedules	10/23/2019 9:13 PM
8	School bus was late dropping off child.	10/23/2019 1:49 PM

Customer Satisfaction Survey

9	I forget because they are so far apart from time to time	10/23/2019 7:28 AM
10	Wait times or appointments can be very long. I've had a check in take over an hour and a half just because of the wait.	10/22/2019 6:08 PM
11	There are times I have a very heavy appointment schedule and I will miss one due to scheduling conflict.	10/21/2019 6:52 PM
12	Waiting times	10/20/2019 11:20 PM
13	Trouble attending because I have to take all my kids	10/20/2019 5:10 PM
14	Doctor appointments that happen last minute in another city	10/20/2019 1:40 PM
15	They are scheduled too far out and there are no reminders sent. It would help if the app had appointment reminders.	10/20/2019 8:20 AM
16	Forget my appointment time	10/19/2019 9:15 PM
17	Weather	10/19/2019 8:05 AM
18	There's such little flexibility: if ine if my kids has to go potty at the last minute or something, then I might be late and miss my appointment. It's always stressful.	10/18/2019 7:55 PM
19	Forget my appointment date or time	10/18/2019 12:21 PM
20	Kid sick	10/18/2019 8:08 AM
21	Forgetting	10/17/2019 4:34 PM
22	Memory	10/17/2019 2:58 PM
23	I work nights	10/16/2019 10:40 PM
24	Misses the date	10/16/2019 7:28 PM
25	Forget	10/15/2019 5:16 PM
26	Sometimes my family catches a cold so I call in.	10/15/2019 6:46 AM
27	It has to be someone on the case to bring the child and sometimes both of us was caught up with other stuff and I had other family members that could have brought the baby who knows her	10/14/2019 1:21 PM
28	Work 3rd (Night) shift	10/14/2019 8:52 AM
29	With the appointments being made 3 months in advance I dont know what my schedule will be	10/13/2019 7:09 PM
30	Sometimes my schooling is hard to finish if I miss. I'm a senior	10/13/2019 3:56 PM
31	Oh	10/13/2019 11:25 AM
32	Bringing children to appointments	10/13/2019 12:39 AM
33	Getting from work to daycare and then appointment. (Lindsborg-marquette-mcpherson)	10/12/2019 3:46 PM
34	Health problems	10/12/2019 11:21 AM
35	I'm very forgetful	10/11/2019 11:14 PM
36	Sometimes I forget even with the reminder call	10/11/2019 8:37 PM
37	Forget about appointment	10/11/2019 7:28 PM
38	Sick or down in back is only reason id miss	10/11/2019 3:34 PM
39	Forget about the appointment	10/11/2019 8:03 AM
40	So many other appointments it's hard to find time working around my and the baby's schedules for another appointment	10/10/2019 10:46 AM
41	They schedule the appointments months in advance and they don't send reminders when it's close to time but expect me to remember and I usually forget until I can't use my card and by then my son is out of milk and then I have to wait for an appointment. It's a real hassle and stressful!	10/10/2019 6:44 AM
42	How often you have to go and sometimes the limited days they have who I need to see so I can keep getting benefits	10/10/2019 6:28 AM
43	Weather is a big factor, as wic is not in my town. If raining hard or snowing, I just reschedule.	10/8/2019 6:51 PM

Customer Satisfaction Survey

44	It is hard to handle a 3yo at times as I'm her 63yo grandmother/caregiver. But she's worth it.	10/8/2019 3:00 PM
45	If household members sick on day of appointment	10/8/2019 9:09 AM
46	Long drive for someone that is injured	10/6/2019 3:38 PM
47	Get the date/time confused with another appointment	10/6/2019 10:08 AM
48	Getting kids willing to go	10/5/2019 4:27 PM
49	My daughter Payton has a lot of appointments since she was born a premie	10/4/2019 4:59 AM
50	Forgetful	10/3/2019 1:36 PM
51	Them having a time available that works for me	10/3/2019 1:29 AM
52	Sick baby	10/3/2019 1:26 AM
53	None	10/2/2019 6:22 PM
54	Not receiving reminders of appointments until its past	10/2/2019 11:53 AM
55	I take kids to school and every adult to work in the morning so i forget at times i be very tired cause im pregnant	10/2/2019 9:21 AM
56	It takes a long time to drive to the office because everything is an hour away or 45 minutes away.	10/1/2019 7:58 PM
57	Gas money	10/1/2019 3:52 PM
58	S	10/1/2019 3:52 PM
59	I have 5 kids so sometimes they are sick or its just hard to get there	10/1/2019 3:21 PM
60	Schedule changes non WIC	10/1/2019 2:02 PM
61	Need reminders	10/1/2019 9:36 AM
62	I forget about the appt	9/30/2019 9:39 PM
63	Dartanian appointments	9/30/2019 7:30 PM
64	Just forget	9/30/2019 7:29 PM
65	The times I have trouble is when I forget	9/30/2019 4:42 PM
66	The wic office I attend only does wic on Thursdays so it makes it difficult at times to be there.	9/30/2019 12:14 PM
67	College	9/30/2019 8:16 AM
68	Timing and getting kids together	9/29/2019 12:35 PM
69	They're is no a text or phone call reminders	9/29/2019 12:25 PM
70	I've been really sick with HG	9/29/2019 7:38 AM
71	Forgetting	9/28/2019 5:19 PM
72	Just always forget	9/28/2019 1:16 PM
73	Have later times being opened for parents that work.	9/27/2019 8:12 PM
74	Sometimes it's hard getting there because they always want to make the appointments at 3:30 and that's when my kids get out of school that are not on WIC	9/27/2019 8:08 PM
75	Other things come up	9/27/2019 6:04 PM
76	I don't get the reminders anymore	9/27/2019 3:56 PM
77	Wish reminder texts were sent more than a day before appointment	9/27/2019 2:00 PM
78	Not being able to get milk sooner	9/27/2019 8:02 AM
79	I don't have trouble	9/26/2019 9:31 PM
80	It is a lot to bring a 2 year old 1 year old and 1 month old to these appointments I dread going to be honest	9/25/2019 11:37 AM
81	Other appts already scheduled.	9/25/2019 9:44 AM
82	I preferred the later hours.	9/25/2019 7:32 AM

Customer Satisfaction Survey

83	I don't nor never have had any problems making it to my appointments	9/25/2019 6:23 AM
84	Work	9/24/2019 10:01 PM
85	My child has special needs and is in isolation for the first year doctors ordered	9/24/2019 4:16 PM
86	Other obligations	9/24/2019 9:07 AM
87	None	9/24/2019 7:53 AM
88	I forget appointment	9/23/2019 11:35 PM
89	Sometimes other appts or son getting out of school in time	9/23/2019 9:57 PM
90	Gas for our vehicle.	9/23/2019 8:29 PM
91	My wic office are amazing and always work on my conveniences	9/23/2019 3:03 PM
92	school	9/23/2019 2:58 PM
93	Forgetfulness.	9/23/2019 2:57 PM
94	Only open one day a week	9/23/2019 10:41 AM
95	Forgetfulness	9/23/2019 8:38 AM
96	Sometimes i forget with all my other app I have	9/22/2019 3:12 PM
97	Seizures	9/22/2019 10:02 AM
98	Having 4 kids makes it to where very rarely I may forget about an appt.	9/21/2019 1:11 PM
99	Sometimes just to busy, but always try to make it work sometimes just run late.	9/21/2019 9:17 AM
100	Remembering my appointment time and date and remembering to call and change if needed	9/21/2019 7:17 AM
101	I forget or something comes up with my family and can't go.	9/20/2019 8:34 PM
102	Sons school schedule	9/20/2019 11:44 AM
103	N/a	9/20/2019 10:04 AM
104	Forget when appointment is.	9/19/2019 5:14 PM
105	Unless Child is sick	9/19/2019 10:24 AM
106	Just forgetful cause appointment are far apart	9/19/2019 1:19 AM
107	Very long waiting time	9/18/2019 8:37 PM
108	I have a lot of children in my care.	9/18/2019 1:23 PM
109	I forgot about 1 appointment	9/18/2019 11:47 AM
110	Sometimes have other schedule appointments but I rarely have trouble making my appointments	9/18/2019 10:21 AM
111	Sometimes other dr. Appointments pop up hard to reschedule WIC	9/18/2019 8:56 AM
112	Frequency of WIC appointments, no child care for children on WIC, no WIC office in my town so must drive out of town with a newborn, WIC appointments only available on one day of the week	9/18/2019 8:11 AM
113	I forget I have an appt it would be nice to get a notification 1 day before the appointment	9/18/2019 5:42 AM
114	am disabled, wife and I were taking care of health issue that day	9/18/2019 3:31 AM
115	N/A	9/17/2019 9:01 PM
116	Forget a lot because of having so many things going on	9/17/2019 8:19 PM
117	Some younger kids are in school when appointment is needed	9/17/2019 7:25 PM
118	3 little children, different schedules	9/17/2019 3:50 PM
119	Appointments are made months in advance. I don't get an appointment reminder till 1-2 days before my appointment.	9/17/2019 3:46 PM
120	My child being sick.	9/17/2019 2:48 PM
121	Really just putting aside and entire afternoon for it throws the whole day off	9/17/2019 1:42 PM

Customer Satisfaction Survey

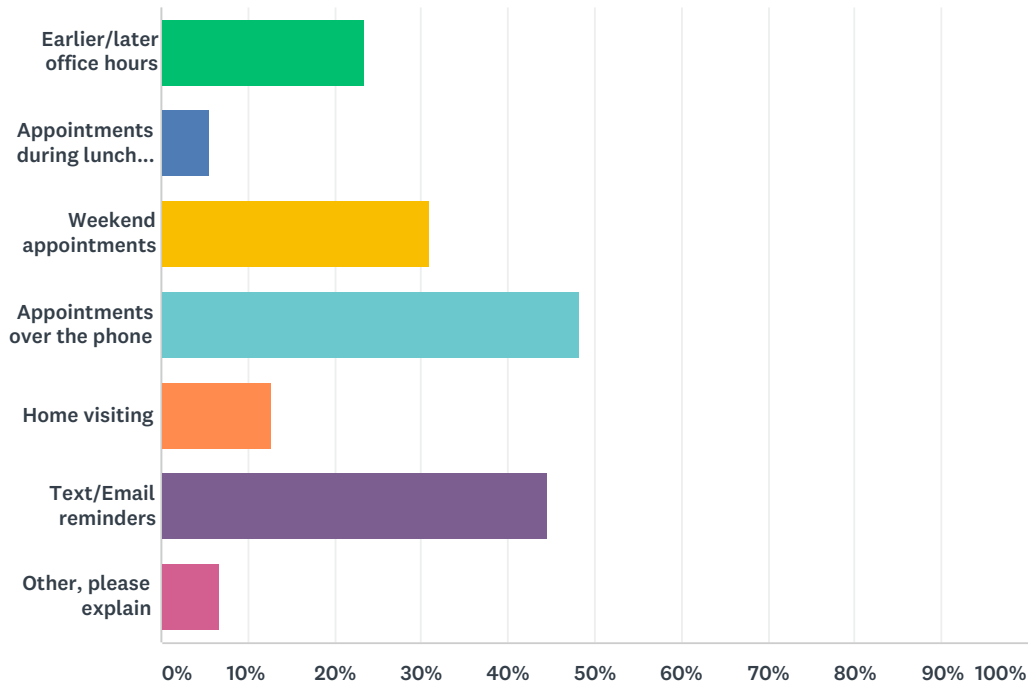
122	Health	9/17/2019 11:12 AM
123	Child needs to be there and they have daycare	9/17/2019 9:09 AM
124	I have a hard time remembering my appointments	9/17/2019 8:25 AM
125	Remembering the date of appointment	9/17/2019 8:08 AM
126	It's only available on Wednesday at my location, which can be tricky to coordinate.	9/16/2019 11:00 PM
127	Special needs child. Sometimes he has seizures and we cant leave on time	9/16/2019 7:38 PM
128	Husbands work schedule	9/16/2019 6:10 PM
129	I forget when i have the appointment	9/16/2019 6:09 PM
130	Takes way to long to get in and out with all my kids	9/16/2019 4:15 PM
131	Forgetting when it is and not getting any reminder	9/16/2019 2:51 PM
132	Working around babies schedule	9/16/2019 2:22 PM
133	If I forget after the text reminder	9/16/2019 1:28 PM
134	Remembering	9/16/2019 11:43 AM
135	I have terrible memory	9/16/2019 7:11 AM
136	Hard to get lots of little ones out	9/16/2019 6:40 AM
137	My daughter crying the whole drive there	9/16/2019 4:51 AM
138	Because i am blind and finding someone to take me and the child me	9/16/2019 1:42 AM
139	Finding a time that I can get off work and bring my kids when needed.	9/15/2019 7:32 PM
140	WIC is only offered one day in my town	9/15/2019 6:58 PM
141	Remembering date and time	9/15/2019 5:02 PM
142	Can't get there because appt are in the mornings. I have PTSD so I don't sleep until sun comes up.	9/15/2019 5:00 PM
143	B	9/15/2019 10:26 AM
144	School	9/15/2019 10:22 AM
145	Nutritionists informing me of their opinions	9/15/2019 10:17 AM
146	Appointments times are limited.	9/15/2019 10:01 AM
147	Breastfeeding makes me late then they make me reschedule	9/15/2019 7:20 AM
148	My children don't act very good in small spaces	9/15/2019 6:20 AM
149	Only open a couple days per week and sometimes I have to work.	9/14/2019 8:43 PM
150	They don't call to let you know when your appointment is close	9/14/2019 7:05 PM
151	Appointment times and work and school	9/14/2019 2:11 PM
152	Gas to go to the appointment	9/14/2019 11:33 AM
153	Things coming up at the last minute	9/14/2019 11:08 AM
154	Usually forget	9/14/2019 10:45 AM
155	Gas money	9/14/2019 9:22 AM
156	Husband is deployed	9/14/2019 6:37 AM
157	I sometimes forget.	9/14/2019 1:52 AM
158	I forget about appts until its too late or Im over booked.	9/13/2019 10:04 PM
159	I am so busy a reminder call would be so helpful a day or two before appointment	9/13/2019 10:01 PM
160	Limited appointment days/times	9/13/2019 8:24 PM
161	Never	9/13/2019 4:01 PM

Customer Satisfaction Survey

162	Reminders not getting made	9/13/2019 3:56 PM
163	Forgetting appointment	9/13/2019 1:41 PM
164	J	9/13/2019 11:32 AM
165	Its just hard to get around with several preschoolers&meet the appointment time...	9/13/2019 9:49 AM
166	Dont have trouble	9/13/2019 8:43 AM
167	Most missed appointments were due to illness	9/13/2019 8:18 AM
168	Forget that i have one sometimes..	9/13/2019 8:16 AM
169	Childcare	9/13/2019 3:17 AM
170	Dr appointments and wic appointments sometimes conflict	9/12/2019 10:38 PM
171	Forgetting my appointment	9/12/2019 9:25 PM
172	They are only available on one day a month and the nutritionist is only available once every other month	9/12/2019 8:26 PM
173	Forgetful	9/12/2019 4:21 PM
174	I have a horrible memory	9/12/2019 4:12 PM
175	I forgot an appointment once but the staff got me for a new appointment quickly.	9/12/2019 3:27 PM
176	It is difficult for me to bring both kids because of my health	9/12/2019 2:48 PM
177	Don't have trouble	9/12/2019 2:12 PM
178	Appts Only available on Thursday's - not coordinated with other things in town for those low income.	9/12/2019 1:51 PM

Q4 How could we help you attend appointments? Choose all that apply.

Answered: 2,141 Skipped: 0



ANSWER CHOICES	RESPONSES	
Earlier/later office hours	23.49%	503
Appointments during lunch hour	5.56%	119
Weekend appointments	30.87%	661
Appointments over the phone	48.30%	1,034
Home visiting	12.66%	271
Text/Email reminders	44.56%	954
Other, please explain	6.63%	142
Total Respondents: 2,141		

#	OTHER, PLEASE EXPLAIN	DATE
1	None	10/27/2019 12:06 PM
2	I have no problems attending unless i forget	10/27/2019 9:18 AM
3	NA	10/26/2019 12:43 PM
4	I don't have trouble attending	10/26/2019 9:18 AM
5	None	10/25/2019 8:33 PM
6	N/A but love being able to do appts on line	10/25/2019 6:28 PM
7	N/A	10/24/2019 2:38 PM
8	H	10/23/2019 5:38 PM
9	I just reschedule	10/23/2019 6:48 AM

Customer Satisfaction Survey

10	Just making sure appointments are prompt so scheduling them isn't such an unknown.	10/22/2019 6:08 PM
11	Texting and or calling with appt. reminders is great as it is. Thanks!!	10/21/2019 6:52 PM
12	Nothing	10/21/2019 7:28 AM
13	Access to appointments on the WIC app.	10/20/2019 8:20 AM
14	None	10/19/2019 5:55 PM
15	None	10/19/2019 5:19 PM
16	No problem	10/19/2019 2:16 PM
17	Longer time slot allowances	10/18/2019 7:55 PM
18	Appointments are fine	10/18/2019 8:08 AM
19	Dont need help	10/16/2019 8:06 AM
20	I never had a problem with weekday	10/14/2019 9:54 PM
21	Appointments just for re-uping my card would be easier over the phone.	10/12/2019 3:46 PM
22	Nothing, I think they do a fantastic job!	10/12/2019 10:00 AM
23	B	10/11/2019 10:19 PM
24	Don't have trouble	10/10/2019 5:15 PM
25	Don't have trouble	10/10/2019 4:59 PM
26	I don't have any issues attending	10/9/2019 8:19 AM
27	Appointments are currently pretty good. If the weather holds, I can make appointments.	10/8/2019 6:51 PM
28	I have no trouble attending.	10/8/2019 6:43 PM
29	None	10/8/2019 5:46 PM
30	Provide child name or initials in appt reminder	10/8/2019 5:04 PM
31	Nothing	10/8/2019 3:09 PM
32	None. I'll make it to every appointment	10/8/2019 1:15 PM
33	None	10/7/2019 6:54 PM
34	No issue with attending	10/3/2019 6:06 PM
35	Doesnt apply to me	10/3/2019 3:11 PM
36	Same day reminders	10/3/2019 1:36 PM
37	None	10/2/2019 10:22 AM
38	I dont need help attending my appt	10/1/2019 2:37 PM
39	I make my appointments.	10/1/2019 9:26 AM
40	I don't need other options	9/30/2019 7:10 PM
41	Have appointments on Fridays	9/30/2019 5:02 PM
42	The times I have trouble is when I forget	9/30/2019 4:42 PM
43	I don't have trouble making it to my appointment	9/30/2019 11:56 AM
44	I'm fine with appointment times	9/30/2019 10:33 AM
45	I don't need help with attending WIC providers always provide me with everything we need	9/30/2019 8:12 AM
46	Provide phone and text reminders	9/29/2019 12:25 PM
47	N/a	9/29/2019 8:44 AM
48	Have no problem	9/29/2019 4:09 AM
49	Don't have trouble attending appointment	9/28/2019 6:59 PM
50	Nothing	9/28/2019 2:43 PM

Customer Satisfaction Survey

51	Nothing. I get test reminders I keep all my paperwork. I don't have any issues.	9/27/2019 10:38 PM
52	Nothing	9/27/2019 6:04 PM
53	I have no problems attending.	9/27/2019 12:53 PM
54	I don't have a problem get into my appointments I like every woman I have so thank you	9/27/2019 8:12 AM
55	Different office hours	9/26/2019 9:31 PM
56	It works for my schedule	9/26/2019 4:36 PM
57	Don't have issues	9/26/2019 12:02 PM
58	N/A	9/25/2019 6:24 PM
59	No problems	9/25/2019 4:26 PM
60	N/A	9/25/2019 2:53 PM
61	I have car	9/25/2019 1:34 PM
62	No issues so far	9/25/2019 12:43 PM
63	transportation	9/24/2019 6:34 PM
64	seward317@gmail.com	9/24/2019 4:23 PM
65	Nothing, mu cars just broke down but can get rides	9/24/2019 4:19 PM
66	N/A	9/24/2019 12:51 PM
67	I don't feel anything should change	9/24/2019 11:53 AM
68	I just ask for the time off work	9/23/2019 11:40 PM
69	Wic is already amazing	9/23/2019 3:03 PM
70	Being on time	9/23/2019 10:51 AM
71	Just unexpected bad things happen	9/22/2019 4:04 PM
72	Satisfied with availability of appointments	9/22/2019 12:37 PM
73	Z	9/22/2019 7:12 AM
74	I don't have trouble attending	9/22/2019 6:31 AM
75	I don't have a problem attending appts	9/21/2019 5:09 PM
76	NA	9/21/2019 2:16 PM
77	N/A	9/21/2019 2:14 PM
78	None	9/21/2019 1:35 PM
79	Need a car	9/20/2019 10:27 PM
80	None of the above	9/20/2019 3:28 PM
81	N/a	9/20/2019 10:04 AM
82	Often appointments for low weight are unnecessary due to small stature parents and/or are already being monitored by pediatrician. There should be an assessment to allow nursing to make educated decisions on if parents are going to attend regular pediatric appointments and are otherwise well educated on nutrition and care if their appropriate age child that may be able to attend phone check in instead of having to miss "paid" work to attend appointments	9/20/2019 7:30 AM
83	N/A	9/20/2019 12:47 AM
84	Don't need help	9/19/2019 11:45 AM
85	I don't need help	9/19/2019 6:15 AM
86	Short and fast appt	9/18/2019 8:37 PM
87	More than just one day of the week to choose from.	9/18/2019 7:28 PM

Customer Satisfaction Survey

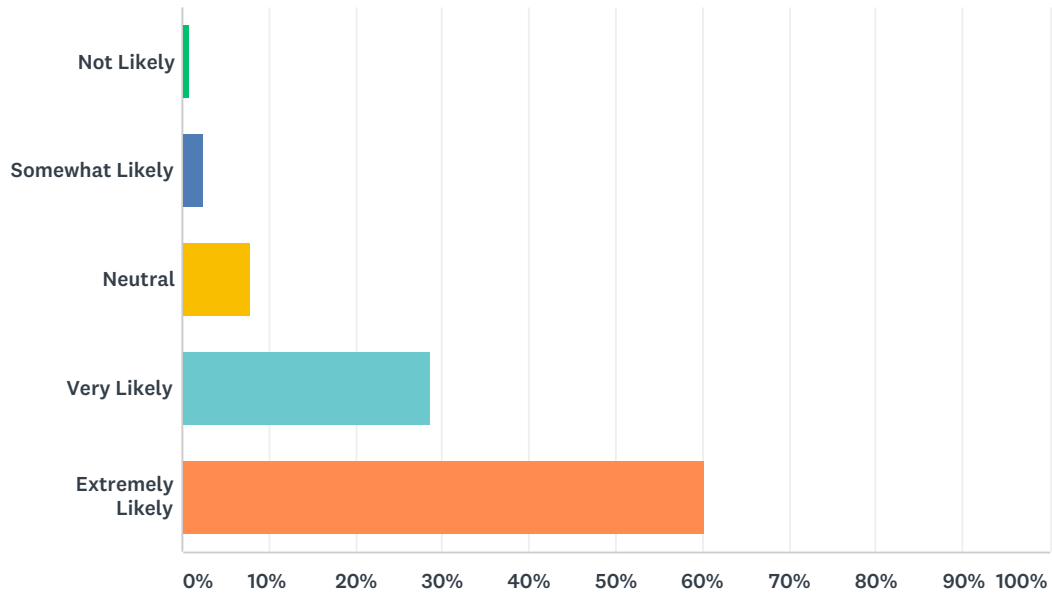
88	Make the rooms not so hot. My little one is autistic and she gets so frustrated with hot rooms. I have even seen the workers sweating.	9/18/2019 4:27 PM
89	I love the early appointments so I don't have to miss work	9/18/2019 1:22 PM
90	N/a	9/18/2019 10:34 AM
91	WIC appointments available Monday thru Friday	9/18/2019 8:11 AM
92	I don't have a driver's license and it's hard for me to find rides and I will get in trouble if I get caught driving with no dl	9/18/2019 7:50 AM
93	Wic provides all the help for me	9/18/2019 6:02 AM
94	reminders a week ahead	9/18/2019 3:31 AM
95	Transportation	9/17/2019 11:27 PM
96	Phone call reminders the day of	9/17/2019 8:19 PM
97	Quicker service	9/17/2019 4:43 PM
98	More notice to the appointment reminder.	9/17/2019 3:46 PM
99	No problems attending appointments	9/17/2019 3:30 PM
100	I don't have problems coming	9/17/2019 12:34 PM
101	NA	9/17/2019 11:36 AM
102	The app have the appointments on it.	9/17/2019 9:59 AM
103	My WIC office only does WIC on Wednesday's which is usually a bad day for me.	9/16/2019 8:05 PM
104	Dont have issue attending	9/16/2019 8:54 AM
105	No problem attending appointment	9/15/2019 6:52 PM
106	Na	9/15/2019 5:07 PM
107	No issue attending appointment.	9/15/2019 4:31 PM
108	N/A	9/15/2019 3:37 PM
109	Having delivery options from stores available..	9/15/2019 1:14 PM
110	Doing wic appointment everyday during the week.	9/15/2019 10:28 AM
111	7	9/15/2019 10:26 AM
112	No help needed	9/15/2019 9:22 AM
113	Na	9/15/2019 9:13 AM
114	I don't have trouble getting to my appointments	9/14/2019 7:29 PM
115	No trouble with appts	9/14/2019 6:59 PM
116	No changes needed	9/14/2019 2:39 PM
117	Easier access to the online education program	9/14/2019 2:11 PM
118	Open more than one day a week	9/14/2019 1:46 PM
119	Na	9/14/2019 1:08 PM
120	Being able to choose the day to go becausemy office only does it on a Wednesday to renew	9/14/2019 11:33 AM
121	None	9/14/2019 10:50 AM
122	None	9/14/2019 9:51 AM
123	More online options for renewing benefits	9/14/2019 9:27 AM
124	No issues.	9/14/2019 8:52 AM
125	N/a	9/14/2019 4:03 AM
126	Don't need help attending any appointment	9/13/2019 8:39 PM

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127	I always make it for my appointment	9/13/2019 4:01 PM
128	None	9/13/2019 3:13 PM
129	I make it to appointments	9/13/2019 2:14 PM
130	No issues attending	9/13/2019 11:28 AM
131	A longer 'grace' period after the 'real' appointment time...	9/13/2019 9:49 AM
132	Text reminders are helpful	9/13/2019 8:43 AM
133	I'm good with everything already offered	9/13/2019 8:18 AM
134	Everything they already do is helpful	9/13/2019 7:27 AM
135	Nothing	9/13/2019 7:00 AM
136	No problem attending	9/13/2019 6:25 AM
137	Never an issue on the wic office side	9/12/2019 10:38 PM
138	Available more days a month or have an option to go to another office	9/12/2019 8:26 PM
139	N/A	9/12/2019 2:12 PM
140	Dont need help	9/12/2019 2:03 PM
141	Nothing	9/12/2019 2:01 PM
142	N/a	9/12/2019 12:13 PM

Q5 How likely are you to recommend WIC to your friends or family?

Answered: 2,141 Skipped: 0



ANSWER CHOICES		RESPONSES	
Not Likely		0.75%	16
Somewhat Likely		2.48%	53
Neutral		7.85%	168
Very Likely		28.58%	612
Extremely Likely		60.35%	1,292
TOTAL			2,141

Q6 Any other feedback you would like for WIC to know to better serve you and your family?

Answered: 498 Skipped: 1,643

#	RESPONSES	DATE
1	No	10/28/2019 7:07 AM
2	Wish there was a way for wic to roll over like the fruit/veggie money and milk and such.	10/27/2019 11:05 PM
3	No you guys are awrsome, and a great help. Also love the recipes you have wish they had more!	10/27/2019 9:10 PM
4	This is the last time my son will get WIC because of his age. We loved all the ladies there. They are so friendly and helpful. Thank you!	10/27/2019 8:13 PM
5	I'm very appreciative of the help you give	10/27/2019 6:34 PM
6	Since the card the wic shopping has been so much easier. Thank you	10/27/2019 6:05 PM
7	Is a great opportunity and benefit for our child	10/27/2019 5:21 PM
8	No	10/27/2019 1:28 PM
9	To have to choices to pick whole mike or low fat mike	10/27/2019 7:26 AM
10	I would like if the yogurt came in the little containers	10/26/2019 3:17 PM
11	On the wic benefits list should have a check off by the products you have already put in your shopping and picking up things in store. Not just showing what's all left after shopping.	10/26/2019 12:43 PM
12	When going off of income made in the household find out expenses for the bills and other things so you make sure you give enough food to the household.	10/26/2019 10:36 AM
13	None	10/26/2019 9:18 AM
14	They could be shorter sometimes they just last to long every appt I go to its at least 1hour long	10/26/2019 7:11 AM
15	I wish we could have more choices over the milk , I get 1%, I really would like vitamin D. And bigger choices when it comes to all the food. We have a small amount of choices. And I wish kids got wic even over the ages of 5, at least until 10.	10/25/2019 11:48 PM
16	Would rather have 2% milk than 1% milk	10/25/2019 3:25 PM
17	Have the wic card work at self checkouts	10/25/2019 9:16 AM
18	No	10/25/2019 1:32 AM
19	They don't give enough formula for the month !! Or options	10/24/2019 10:32 PM
20	The workers at my WIC office are fantastic. The text message reminders are very useful!	10/24/2019 2:38 PM
21	There are some things I would like to be able to get on WIC. Here are a few examples, baby food pouches, baby finger foods like the yogurt bites, and more brands. I appreciate the WIC program. It's so nice to have. Thank you!	10/24/2019 1:37 PM
22	Thank you for everything! Each gallon helps us out! More milk	10/24/2019 12:48 PM
23	None	10/23/2019 2:10 PM
24	Yes, i would like to see more W.IC employees at events in our community. More recruiting in our community, and partnering with our local clinics and speaking at church programs, and small dr. Offices. I would love for them to advertise more education workshops with the option to get certifications.	10/23/2019 12:47 PM
25	N/A	10/23/2019 9:26 AM
26	Na	10/23/2019 7:28 AM

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27	Most people I have spoken with have been kind and helpful, but one or two have confused me about the plan variations or made me feel badly about my need to split nursing with bottle feeding formula. I know WIC is a strong supporter of breastfeeding, as am I, but if you can't, you can't. I feel badly enough already with out external judgments of any kind... especially during my first appointment back to WIC after birth (an unscheduled c-section).	10/22/2019 6:08 PM
28	Is it possible to get sliced cheese back?the block cheese is hard to get around and it doesn't save time	10/21/2019 10:46 PM
29	We really appreciate the WIC program! It would be nice to be able to scan the WIC card through the app.	10/21/2019 10:26 PM
30	No	10/21/2019 8:56 PM
31	WIC is a great program. I don't know that you could actually do anymore than what has been done. The Information is readily available for anyone desiring to participate.	10/21/2019 6:52 PM
32	It would be easier if wic cards worked at the self checkout at stores!	10/21/2019 3:58 PM
33	There needs to be more choices of cereal. There a lot of cereals that have whole grain wheat as the first ingredient, but are not WIC allowable.	10/21/2019 12:24 PM
34	Wic is a great family tool!	10/21/2019 10:13 AM
35	Personally I think it is behind on somethings for explain some babies start eating cereal around 4 months and they don't give any benefits until many is 6 months etc and some other like myself I don't use baby food, I make my baby food and she be offer to buy fresh produce to make there own baby food. Otherwise go base off the Pediatrician says	10/21/2019 10:13 AM
36	Very positive experience thus far.	10/21/2019 8:59 AM
37	The are really nice people and they r very hard working hope u keep them	10/21/2019 8:05 AM
38	Nothing	10/20/2019 6:06 PM
39	There needs to be more funds towards vegetables/fruits. My Kids shallow up the \$20/month in a week!	10/20/2019 3:55 PM
40	Access to appointments and documents via the app would be great.	10/20/2019 8:20 AM
41	I love Wic	10/20/2019 6:39 AM
42	It would be nice if we could use the self checkout options at the store.	10/20/2019 6:13 AM
43	I love WIC and what they do for people in need. The only thing I didn't like and don't support is a certain employee working in the WIC I go to. She was somewhat rude, telling me how I better take care of myself and not to get pregnant again. I feel like no one should tell anyone when they should or shouldn't have a baby. I can't remember her name otherwise I would add it on here.	10/19/2019 10:12 PM
44	Add more formula for babies	10/19/2019 10:11 PM
45	Shorter office visits would be nice. There are times I'm in there for 3 hours when the baby has to see the nurse and then they send us to see a social worker for post pardon. I'm thankful for all the help they provide but maybe instead of doing everything all in 1 day split it up some.	10/19/2019 9:15 PM
46	Staff has always been friendly, knowledgable and fast.	10/19/2019 2:16 PM
47	Would be nice to help with more variety of foods. It's hard to find wic approved items.	10/19/2019 1:57 PM
48	I know breastfeeding is the best thing for the baby but staff needs to understand it's our option we shouldn't feel uncomfortable with our choice or have to here there opinion or smart remarks	10/19/2019 8:15 AM
49	No	10/19/2019 7:26 AM
50	I'm hesitant to recommend it because the quality of some of the food we get is so poor...the only peanut butter we can buy has hydrogenated oils and lots of added sugar! Why? Colorado WIC allowed for natural PB! Also would love to see orange juice be an option not just shelf stable juices. Thanks.	10/18/2019 9:22 PM
51	I wish I could make more substitutions. For example, one of my kids doesn't drink much milk, but she loves yogurt and cheese. Or, if I know we won't need all of our beans/milk, I wish I could use that as a credit to buy more fresh fruits and veggies. We live in a somewhat rural town where those are expensive and we always use up the fresh produce allowance.	10/18/2019 7:55 PM
52	I'd like have more "whole food" options for My4children, like meat and more fruits and vegetables.	10/18/2019 7:35 PM

Customer Satisfaction Survey

53	Keep talking and informing how to better with your children	10/18/2019 12:21 PM
54	Just maybe have more wic days open throughout the week. It's not that it's a struggle only having it on Wednesday but maybe for other moms that are working full time jobs.	10/18/2019 11:45 AM
55	Limited choices in food categories such as having to choose peanut butter OR beans for a month instead of some of each. Limiting fruits to fresh only instead of all fruit (canned and frozen) It is hard to come out even on cereal ounces	10/18/2019 6:51 AM
56	No,	10/18/2019 2:54 AM
57	No	10/17/2019 5:22 PM
58	Need better choices for vegan, dairy and gluten free. I'd be happy to help!	10/17/2019 4:34 PM
59	More cereal options	10/17/2019 4:24 PM
60	I don't know why every time I feel like employee that work for a government always talkin a little bit hard I just example like we poor people that need help from them but that's pretty much it	10/17/2019 2:54 PM
61	Yes do you know how embarrassing it is when you have to put fresh fruits back because wic no longer supports certain fresh fruits? Not only that but it takes up time for the people behind you staring and rolling their eyes at you because its not covered and should be because it is a fresh fruit??? Please fix this so we don't have to deal with that!!	10/16/2019 8:09 PM
62	I would love more options for baby food. Even though we don't have a lot of money I know Gerber isn't the best and would love another healthy option.	10/16/2019 8:08 PM
63	Your doing an AWESOME job. I love all the new improvements.	10/16/2019 8:55 AM
64	Wish wic could get with stores in Concordia to get them to carry what we have on our wic list. Exp 1qt of 1% milk cant get it in Concordia	10/16/2019 8:06 AM
65	whole milk for toddlers like dr wants instead of 1%	10/15/2019 10:12 AM
66	Nope	10/15/2019 6:43 AM
67	One card instead of 3 for the sibling set we have.	10/14/2019 5:21 PM
68	No	10/14/2019 3:07 PM
69	The women there are so kind and so helping. It just sucks you can be seen certain times of the week. And it doesn't always work out that way with work. Yes we need wic but the few little hours we get I need to pay bills. So if they could just work on better hours for wic visits would help so much	10/14/2019 1:21 PM
70	You definitely serve me and my family to the fullest! With one income as a single mother of 4 children ranging from and infant to 8 years, I feel fortunate, grateful, and blessed to receive the food items available to my family and I. This allows and assists me in providing much needed healthy and nutritious food, and other resources not food, related such as the breastfeeding clinic, and financial resources or information	10/14/2019 8:52 AM
71	I am breastfeeding my baby with a dairy allergy, and my doctor recommended I stop drinking soy milk because of my health. My next option to substitute dairy and soy is almond milk. Sometime I go with out it because of financial reasons. If I could get it through wic it would help so much.	10/14/2019 8:44 AM
72	Shopping as been a bit mite difficukt lately at certain places (specifically Target). Scanning item, comes up approved but then does get approved/covered at register. Super frustrating. By the time that happens i don't have the time to enter info to you all to convey the issue.	10/14/2019 8:10 AM
73	I wish they did white bread instead of wheat. Not everyone likes wheat. And I wish we could do mixed yogurts instead of plain	10/13/2019 3:56 PM
74	Change the auto appointment text to send 2 or 3 days sooner	10/12/2019 3:18 PM
75	They do a great job in Geary County. Nice caring ladies.	10/12/2019 11:21 AM
76	Thank you for all you do we appreciate everything ! Thank you for helping all the families out their and us ! ♥	10/11/2019 11:14 PM
77	More food options because there are limited options. For example; yogurt, some flavors are only offered in a certain brands and not in other brands.	10/11/2019 9:54 PM
78	I just want to thank wic for helping my family	10/11/2019 8:37 PM

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79	N/a	10/11/2019 8:13 PM
80	No	10/11/2019 7:28 PM
81	Ya Missouri need get jump on using cards. Sometimes im over there and i can use my food card but not my wic. They stuck on paper still. Like really, even the workers were like "whoa! Whats that?" Like they never heard or seen em before also, i mean we bout to be weening her iff bottme but, i getting tired having to buy two or three more formulas at end month since i got decreased in number of cans not i get 7 amd have to buy least two sometimes three can at end cuz im out...? But anyways every thing else is good Oh add more cereals alot more, dont take some away to add just add, how is honey bad? My other kiddo would tear up done hony nut cheerios but nooooo	10/11/2019 3:34 PM
82	I've never had an issue with my local wic. They are very knowledgeable and kind!	10/11/2019 2:34 PM
83	2% or vit D milk would be great!	10/11/2019 9:09 AM
84	If a baby eats oatmeal in bottle, wic should give us oatmeal. No matter how old they are, the dr told me to start putting cereal in my baby's bottle and WIC is making me wait til she turns 6 months to give me cereal	10/11/2019 8:53 AM
85	Would be nice to have the option of getting Fairlife milk since daughter is allergic to cows milk and almond and soy milk	10/10/2019 11:16 PM
86	2% or whole milk to nursing mothers and toddlers instead of 1%	10/10/2019 9:07 PM
87	It world be nice if we had an reminder when our appointments are	10/10/2019 4:59 PM
88	Wish you can swap out some of the milk for more fruit and veggies.	10/10/2019 2:39 PM
89	You should think about adding meat or something of the sort.	10/10/2019 1:21 PM
90	Nxncnx	10/10/2019 10:57 AM
91	None	10/10/2019 10:51 AM
92	Let the cards work at self check outs	10/10/2019 8:03 AM
93	Thanks for including tomato juice! I felt like I was pushing apple juice when we usually only drink water and milk. I'm excited for another option.	10/10/2019 5:23 AM
94	On the app I would like to be able to see when my appointment is.	10/9/2019 5:44 PM
95	No thank you	10/9/2019 11:51 AM
96	Hiw to check out at walmart cant use card at self check out since no humans work there. Choose normal bread to get very hard to get correct kind that she will eat	10/9/2019 11:43 AM
97	Would be great if I could use WIC at Aldi and use when I do online pickup for Walmart	10/9/2019 10:04 AM
98	WIC is incredible and I feel very grateful. Thank you!!!	10/9/2019 8:19 AM
99	They are doing a great job (olathe, ks) and are always kind. Always helpful.	10/9/2019 4:41 AM
100	The only thing that would be beneficial in my opinion, is if chicken, beef, etc were to be added to available items.	10/8/2019 7:40 PM
101	Just maybe appointments every other month in my town. For those who don't drive, or have a few children.	10/8/2019 6:51 PM
102	I cannot begin to express how helpful WIC has been for my family! So amazing.	10/8/2019 6:43 PM
103	Staff is friendly	10/8/2019 5:46 PM
104	We have been on wic for 7 years with three kids. It has been so helpful and has made me more aware of healthy eating practices for all of us. It's a great service and we appreciate it!	10/8/2019 4:36 PM
105	I just want to say thank you for helping me make a difference in my granddaughter's meals. She is eating healthy meals.	10/8/2019 3:29 PM
106	No	10/8/2019 3:15 PM
107	I just like it the way it is	10/8/2019 3:09 PM
108	As I do not qualify for food stamps for my two grandchildren, WIC is very much appreciated and needed.	10/8/2019 3:00 PM

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109	We go to the Concordia off and are treated very well, we get in no time at all and flows smoothly even with a almost 4 yr old grandson we're raising, so Thank You for all you do to make life easier ! Sincerely Harold and Rayetta Crane	10/8/2019 2:54 PM
110	Allow families to decide what fat content in their dairy products is appropriate for their families. We have a dairy sensitivity, and digest full fat products better, and have no use for low fat or 1%.	10/8/2019 1:55 PM
111	No	10/8/2019 1:15 PM
112	I appreciate the service you provide for myself and my family!! Thank you very much!	10/8/2019 6:27 AM
113	I would appreciate water as one of my benefits	10/7/2019 7:45 PM
114	It would be so great to be able to get two cards for the same account. Often I need the card but my husband has it or vice versa.	10/7/2019 6:54 PM
115	No	10/7/2019 2:42 PM
116	Love the staff very helpful	10/7/2019 9:40 AM
117	Go back to allowing 2 percent milk. 1 percent and less is just colored water.	10/7/2019 9:30 AM
118	Recently provided paperwork at our scheduled appointment showing that we adopted our granddaughter. Her status changed from Kinship Foster to Adopted..... My account was then deemed inactive and no benefits were available.. I was informed when I called to check on why this happened, that I would have to come back in to get a new card issued. I feel that this should have happened at the appointment. I will now have to take off work to come back in to have this new card issued.	10/7/2019 7:22 AM
119	Using self check out	10/6/2019 11:31 PM
120	We are glad for the benefits we receive. However, I wish there was an option to replace juice with additional dollars for fresh fruit and veg. Sunflower seed butter and soy butter should be allowed for families with nut allergies. Also, why wouldn't Greek yogurt be allowed as an acceptable yogurt? It has a fraction of the sugar (lactose) and more protein. Finally, new research indicates that the stance on low-fat foods is flawed, if not completely wrong. Full fat milk and yogurt should be allowed for ages 2 and over.	10/6/2019 9:23 PM
121	Some items on the shelves say wic approved. I scan them with the wic app and the item is not wic allowed.	10/6/2019 2:31 PM
122	THANK YOU☐	10/6/2019 11:20 AM
123	Be able to sub/switch items (less milk more fruits and veggies)	10/6/2019 10:08 AM
124	None	10/6/2019 8:12 AM
125	Over the phone assessments would be so much easier for families who are busy or have kids under 1	10/6/2019 5:48 AM
126	I would seriously like an email, text, or voicemail to remind me.	10/6/2019 1:43 AM
127	None	10/5/2019 4:45 PM
128	No	10/5/2019 4:27 PM
129	My WIC office does a great job	10/5/2019 2:16 PM
130	N/A	10/5/2019 10:35 AM
131	Faster appointment.. they can take forever once you enter the wic off including waiting time in waiting room, all the way to the nutritionists (2hrs) ridiculous at times!	10/4/2019 6:16 PM
132	Thank you so much for all the help you provide. WIC has been such a big help for my family and !! We are so very appreciative! :)	10/4/2019 6:13 PM
133	Don't make the client feel dumb about a question they have when they're in the back	10/4/2019 8:08 AM
134	They could send reminders or if it's miss the appointment call to tell u otherwise brown county obviously there for a pay check thatz it	10/4/2019 4:59 AM
135	The ladies in my WIC office are always super nice and helpful. Could not be better	10/3/2019 6:58 PM
136	Would like to use self checkout	10/3/2019 3:08 PM

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137	I think it is really dumb that government assistance programs go based off of gross income. Especially being that is not income that we bring home after the government takes out an enormous amount of taxes plus the insurance we have through our jobs to cover our children. Its outrageous to think just because of gross income the government programs dont understand ours struggles.	10/3/2019 11:41 AM
138	The program is great but I believe the nutrition part of it needs to be rethought. Low fat/nonfat yogurt is worse for a body than full fat yogurt especially for kids. Some of the cereals that are acceptable for WIC aren't nutritionally balanced while better option cereals aren't acceptable to WIC. Nutrition needs to be studied more and rethought	10/3/2019 7:20 AM
139	I want to be environmentally conscious and most of the items allowed on WIC are wrapped or contained in plastic. It would be great to have some more eco friendly options.	10/2/2019 6:22 PM
140	We have never had any problems with a wic office	10/2/2019 3:49 PM
141	No	10/2/2019 3:45 PM
142	For you to provide food, you require a lot from the parent and the child. There's no reason you should be taking blood from parent or child. There are no doctors and there's no privacy in the office. Whenever I do go to my appointments I feel like I'm walking into a germ filled place. Also when parents with preterm babies you should put into consideration their adjusted age not just their chronological age. Also when all I'm getting is formula and not food there's no reason to take my weight and height. Honestly this space is not big enough for the thoughts I have.	10/2/2019 10:32 AM
143	They help alot and thank you	10/2/2019 9:21 AM
144	N/A	10/2/2019 7:27 AM
145	I would just like to say that I love how frequently the staff is every time I go!! They are very friendly and patient every time.	10/2/2019 5:45 AM
146	It would be cool if they could do home visits or over the phone stuff for people who do not have transportation to make it to the appointments.	10/1/2019 9:06 PM
147	Take another look at what is considered health food	10/1/2019 8:17 PM
148	I would like if Wic would allow organic fruits and vegetables also allow purchase of garlic and herbs for cooking which are healthy for pregnant women amd children	10/1/2019 7:58 PM
149	Wig is a very helpful program	10/1/2019 7:49 PM
150	Getting a little more than what we get like different types of yogurt,	10/1/2019 6:47 PM
151	I wish there was a way to have other things besides the typical stuff like meats and an option to have more fresh fruits and vegetables for parents that want to make baby food and not use processed.	10/1/2019 6:46 PM
152	Clearer information about information needed/required and when.	10/1/2019 6:37 PM
153	N/A	10/1/2019 5:02 PM
154	Is it possible to have more protein options like tuna?	10/1/2019 3:58 PM
155	You guys are doing great!	10/1/2019 3:57 PM
156	Grocery stores all around are very rude when we use our WIC card. Wish something would get changed about it	10/1/2019 2:52 PM
157	I have always felt welcomed and well taken care of.	10/1/2019 1:03 PM
158	Expanding cereal choices would help benefit with a lot of wic participants.	10/1/2019 11:53 AM
159	ALDI SHOULD BE WIC APPROVED	10/1/2019 11:41 AM
160	Better options,	9/30/2019 9:48 PM
161	The apps say there is a bread that is covered but every time I got to get it at the register it's not	9/30/2019 7:30 PM
162	My child has a dairy allergy. It would be great if almond or ripple milk were an approved alternate. She doesn't do well on soy milk so that's not an option for her.	9/30/2019 3:59 PM
163	Make appointments on the wic app	9/30/2019 3:26 PM

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164	Just want to say, I've had WIC in 3 different states and Kansas has been the most pleasant experience by far.	9/30/2019 3:01 PM
165	I love what your doing you guys help out so many families. An have helped mine plenty an I'm so grateful. Thank you	9/30/2019 12:14 PM
166	The Kiowa county health center is great! We used to be in Ellis county and I think they need to be more open minded. My husband would come with us from time to time and he would basically talked down to, and they were just down right rude to him. Also, if you physically CANNOT breast feed, they need to make it okay and not make you feel like a horrible parent for something you cannot control.	9/30/2019 10:45 AM
167	I love the organization and how the Kansas WIC program makes it for you to understand and they always help you with any other info that you need. The staff is always great and helpful.	9/30/2019 10:33 AM
168	Nope	9/30/2019 9:41 AM
169	It would be more helpful to get WIC the first of every month.	9/30/2019 9:32 AM
170	Thanks 4 all the help	9/30/2019 7:18 AM
171	Various foods	9/30/2019 4:06 AM
172	I think that it would be nice if WIC would provide different variations of benefits each and every month to give people the opportunity to try different things.	9/29/2019 1:49 PM
173	Not being so limited to what flavor yogurt u can get	9/29/2019 1:36 PM
174	You guys are awesome	9/29/2019 1:04 PM
175	So thankful for WIC, it helps make sure I'm getting the major food groups in my child's diet!	9/29/2019 12:35 PM
176	When you have a child that doesn't gain weight well they should be able to get whole milk longer.	9/29/2019 11:50 AM
177	Get more workers	9/29/2019 11:11 AM
178	Overall good!	9/29/2019 10:49 AM
179	Please get updated information for this nutritional programs; https://nutritionstudies.org/courses/plant-based-nutrition/ Continue to support breastfeeding. Love that.	9/29/2019 8:20 AM
180	Thank you	9/29/2019 8:19 AM
181	I was told the benefits roll over one month but mine don't. I think that would be a nice option.	9/29/2019 7:38 AM
182	I believe you could Chang what you give food wise because my little one will not eat a lot that's given	9/29/2019 4:09 AM
183	No	9/29/2019 1:26 AM
184	I have 2 WIC cards and cannot scan both during check out. It would be more efficient to allow these transactions.	9/28/2019 8:06 PM
185	It would be nice to be blue to have all foster kids on the same card.	9/28/2019 5:47 PM
186	Everything is fine the way it is!	9/28/2019 5:44 PM
187	Thank you	9/28/2019 5:01 PM
188	Thank you for your service	9/28/2019 4:09 PM
189	None	9/28/2019 10:48 AM
190	Thank you sincerely for all of the help and support that you have provided in teaching me about nourishing my daughter.	9/28/2019 8:18 AM
191	Almost every time I go to try to use it and buy approved items they get declined. WIC never works at some stores and always fails to work on at least one, usually more items. Having to put back items because WIC won't pay for them is so embarrassing and it happens so frequently that it's more trouble than it's worth. Fix your system.	9/28/2019 7:52 AM
192	Thank you for all that you do to help this community!	9/27/2019 10:38 PM
193	Add cheese to more kids wic then just certain ages they should have it all the way till age 5 as well as peanut butter and beans.	9/27/2019 8:12 PM

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194	I have used WIC for years they are amazing the only thing I would say would need changed is the amount of time kids get WIC like higher then 5 rather breast feeding is happening or not because not every mom can breast feed regardless of the reason. Thank you I do love WIC!!!	9/27/2019 6:57 PM
195	Very helpful program.	9/27/2019 4:52 PM
196	No.	9/27/2019 4:06 PM
197	Make the cards available to use at self check out since a lot of stores seem to be going that direction.	9/27/2019 3:22 PM
198	Everything the wic office does is great!	9/27/2019 3:06 PM
199	Really dumb to cut formula cans at 6 months.	9/27/2019 1:41 PM
200	No!	9/27/2019 12:31 PM
201	Accepting Tomato Juice as a valid option for juice choices	9/27/2019 9:48 AM
202	I like Wick which is very good for families and I recommend it to all my family's I recommend to anybody I know better expecting kids because it's excellent.	9/27/2019 8:12 AM
203	Maybe offer more variety of foods even after child reaches one year of age and beyond	9/27/2019 12:28 AM
204	Offer food adjustments for children with allergies to milk, wheat, eggs.	9/26/2019 10:31 PM
205	Mona in Salina is fantastic! I'm not breastfeeding anymore but she was a great help!	9/26/2019 9:33 PM
206	To give more formula as baby's get older	9/26/2019 9:19 PM
207	It's a magnificent program. However, making someone come in before their supposed to because their child gained five LBS is a Tad ridiculous. Especially when transportation is an issue. I love that now it's mostly six months between coming in. So making someone come in before that because of a two year old gaining five LBS is not ideal	9/26/2019 9:10 PM
208	Clearer labeling on the available items at the stores and availability of purchase at ALDI.	9/26/2019 5:01 PM
209	Be able to go through self checks at Walmart when getting wic	9/26/2019 3:21 PM
210	No	9/26/2019 8:27 AM
211	WIC does a great job working with me as needed with appointments. The text reminders are great and help out a lot for reminding me when it is time. Thank you for all you guys do. It is a blessing to many.	9/26/2019 8:13 AM
212	The lady that work for could be a little nicer	9/26/2019 6:56 AM
213	More milk options. I can't have soy milk but prefer coconut milk. I'd rather not have dairy.	9/25/2019 11:49 PM
214	Let the parents get peanut butter for a one year old for the child might eat that better then beans all the time and don't have that 100% whole grain wheat bread	9/25/2019 9:52 PM
215	Wic has really helped me to eat healthier so that I can provide the best breast milk for my baby. It's been helpful with me providing healthier foods for my children. Fresh fruits and vegetables can get expensive, but with Wic it's easier for me to have them available for my family. Thank you.	9/25/2019 7:14 PM
216	I really like the benefits that it provides. It definitely helps out the ones in need. Very good program.	9/25/2019 5:08 PM
217	1 pound of bread instead of 16oz it's hard to find.. also whole milk not 1% it's gross	9/25/2019 1:34 PM
218	Sunbutter option because my kids Are deathly allergic to peanut butter	9/25/2019 11:57 AM
219	It would be better if I could get more of the milk we actually use I get a lot of the 1 percent and we don't drink that so i just don't ever get it	9/25/2019 11:37 AM
220	It's good to be participants in this program. Thank you	9/25/2019 11:34 AM
221	Nope	9/25/2019 11:12 AM
222	Thank you for helping me and my daughter.	9/25/2019 9:44 AM
223	I wish you could make your own choice on the type of milk you get. I prefer 2% milk based on my personal dietary needs, but I'm only allowed 1%. And those that are lactose intolerant or have extreme dairy issues should be accommodated as well.	9/25/2019 9:34 AM
224	Not at this time	9/25/2019 6:23 AM

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225	They do a good job	9/24/2019 9:30 PM
226	I love that you added the recipe section to give healthy ideas for the items provided. I wish there was a way to save or bookmark your favorites though.	9/24/2019 9:21 PM
227	Best program	9/24/2019 8:33 PM
228	The ladies at the office are amazing and so very helpful anytime I need them. Or if i have any questions they help a ton.	9/24/2019 7:29 PM
229	To work on Friday?	9/24/2019 7:06 PM
230	very grateful for this program/organization cus is extremely helpful when comes to children. thank you	9/24/2019 6:34 PM
231	Some foods are difficult to find at the store, as with the bread, for example, there is a limited supply of the certain kind of bread and punches we are allowed to have. Sometimes it is hard to find it if they are sold out/limited qty. At store	9/24/2019 3:58 PM
232	Yeah	9/24/2019 1:49 PM
233	Let people get the tubs for formula or cans let them choose and also on the baby food add the pouches and add the baby food that has meat mix with fruit.	9/24/2019 1:48 PM
234	Thank you	9/24/2019 11:27 AM
235	Rude employees	9/24/2019 11:18 AM
236	The wait time to be seen it somewhat ridiculous. Hasn't been as bad lately.	9/24/2019 8:45 AM
237	Option to have beans canned or dried	9/24/2019 8:12 AM
238	No.	9/23/2019 11:40 PM
239	Listen to the person receiving wic to understand what they need help with as far as food, and baby food.	9/23/2019 8:01 PM
240	Please start offering better options for children with food allergies. My daughter is allergic to peanut butter so we should be able to substitute wow butter. It has the same nutritional values as peanut butter but as far as I know there's no option to sub it out.	9/23/2019 7:18 PM
241	WIC appointments in general take TOO LONG. If I am there just to renew my benefits it should not take 1 hour, but should be an in and out type of appointment.	9/23/2019 7:17 PM
242	Every single person at the wic office off of Seneca and harry aera are great. They never judge. Help with the kiddos. There all very educated and easy to speak to. I love this office!! Plus they have toys everywhere ☺	9/23/2019 6:27 PM
243	I think they show give gallons instead of half	9/23/2019 6:15 PM
244	It would be nice if the wic codes match the store codes so I don't end up paying for my wic items all the time.	9/23/2019 4:24 PM
245	Add almond milk.	9/23/2019 3:12 PM
246	better choices on milk and let the mother receive wic longer and add more for fruit and vegetables	9/23/2019 2:58 PM
247	Love the app!	9/23/2019 2:57 PM
248	none	9/23/2019 2:28 PM
249	I love the new card and app it is very convenient.	9/23/2019 11:43 AM
250	Very kind and helpful	9/23/2019 11:06 AM
251	Emergency cans of hard to find formula available in office	9/23/2019 11:05 AM
252	Greta program! Thank you	9/23/2019 10:10 AM
253	Juice is incredibly unhealthy in the diet, especially from concentrate. It's full of sugar. You should eliminate juice as an item and replace it with more fresh fruit options. WIC is very behind the times on nutrition science and should update its policies.	9/23/2019 8:33 AM

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254	Sometimes it's hard to short through the approved items on the app. When the scanner parts works it's fine but sometimes that doesn't scan like it's suppose to, I don't know if it's because of the signal on my phone. But when it's not working I spent alot of time sorting through the list. And with a 2 year old getting restless that can get old quick. So my only feedback would be to find a way to short the approved items better. Whether that be by product or brand, I don't know but a more detailed organized list could be more efficient when shopping. Thank you	9/22/2019 10:52 PM
255	Sometimes get hard time on stores like price chopper to see if it's on wic or not	9/22/2019 9:19 PM
256	Take food suggestions	9/22/2019 7:11 PM
257	It's hard providing income for child support. I don't have access to a printer. Sometimes I don't get good service to look it up. I wish it would be easier if the office had access to that information. Just have to sign off for access everytime we go in.	9/22/2019 5:25 PM
258	It helps me a lot	9/22/2019 4:04 PM
259	more quality, most items listed on WIC aren't in stores like Walmart. More of an EBT card with more options for families in need	9/22/2019 3:47 PM
260	WIC is awesome	9/22/2019 3:32 PM
261	No	9/22/2019 3:31 PM
262	100% cranberry juices should be an option for shelf stable juice selection	9/22/2019 3:14 PM
263	You all do amazing and great	9/22/2019 3:12 PM
264	My Wic office is very helpful and caring	9/22/2019 2:09 PM
265	Very thankful for WIC and the staff!	9/22/2019 12:37 PM
266	No	9/22/2019 10:43 AM
267	I do like this benefit. It helps out the ones that need a little extra help.	9/22/2019 9:03 AM
268	More help for struggling single moms with more food/ formula	9/22/2019 8:21 AM
269	Very simple especially with the card. My office is very friendly and accommodating	9/22/2019 7:33 AM
270	None	9/21/2019 7:05 PM
271	Everyone is doing a fantastic job!! Enjoying going to WIC!!!	9/21/2019 6:52 PM
272	Having benefits start on the first of the month would be much easier for budgeting our food allowance. Currently our benefits start on the 21st of every month and it's just very confusing.	9/21/2019 1:46 PM
273	Wick has helped me and my children out tremendously for years! Being a single mom of 4 kids is not easy but wic has provided me with help when I need it.	9/21/2019 1:11 PM
274	Better customization on foods we get	9/21/2019 10:31 AM
275	It has been a big blessing to have Wic and I always get an amazing service when I go with my toddler to his Wic appointments, also now with a Wic card it makes it so easy to use at the store.	9/21/2019 9:14 AM
276	Need some other choses in food.	9/21/2019 8:56 AM
277	Wish you guys gave more on fruits and vegetables and less on milk	9/21/2019 8:44 AM
278	Wic needs to remember that 16 cans of formula is not enough for twins when they aren't eating enough baby food as it is. Wic should think about upping that number for families of twins.	9/21/2019 7:33 AM
279	My infant eats more than what is given. It would be nice to have a way for him to receive more formula.	9/21/2019 7:22 AM
280	N/a	9/21/2019 6:32 AM
281	Everyone at the Stanley clinic is amazing & super nice & also very helpful.	9/21/2019 4:01 AM
282	The women at our local WIC office are accommodating and kind, they work so hard and our family appreciates them.	9/20/2019 10:40 PM
283	The Marshall county health department is great and friendly with every appointment.	9/20/2019 8:34 PM
284	The should give nursing Mother's food up to 2 years if still breastfeeding .	9/20/2019 2:29 PM
285	I am very blessed by you all. I appreciate your help for me and my family	9/20/2019 1:48 PM

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286	I think that Almond milk should be an option. Not everyone uses cow milk and the only other option is soy milk.	9/20/2019 1:12 PM
287	The staff at the main WIC office in Wichita is always very pleasant and helpful!	9/20/2019 12:45 PM
288	Please consider allowing for enfamil. Similac isn't my preferred choice and if it wasn't free I wouldn't get it for my child.	9/20/2019 12:20 PM
289	After switching to the electronic debit card, I noticed that if I had more than one item that qualified for a category (such as a loaf of bread AND instant rice), the card would automatically pay for the less expensive item (so for example, \$1.99 loaf of bread instead of the \$4.29 box of instant rice). Since then I have been paying for my WIC purchases separately from the rest of my groceries to avoid this happening. I'm wondering if this is still how it works, or if something has been changed.	9/20/2019 11:48 AM
290	N/a	9/20/2019 10:04 AM
291	In Tulsa, when you didnt need to bring the kids in the office, they had a website and you could do your class stuff online and it was very very helpful!	9/20/2019 8:54 AM
292	The WIC office in Lawrence Kansas is truly the best. They make everything so easy, fast, & convenient. They have a system & it works! My benefits help me & y lil family & I am so grateful. Thank you	9/20/2019 8:26 AM
293	Had trouble with my wic card a few times when I first got it.	9/20/2019 8:03 AM
294	I am a foster parent and am in the health field. I have a full understanding of health and wellness, have access to medical care and am educated in nutrition and feel that there should be some additional assistance provided to allow added months between appointments as we are also mandated to attend regular medical appointments to monitor health and nutrition of our children. The program is great in providing proper nutrition to children.	9/20/2019 7:30 AM
295	This is a wonderful program and very helpful for my family	9/20/2019 6:57 AM
296	Have more variety on the yogurt and have them in the smaller containers instead of the bigger ones	9/20/2019 4:35 AM
297	No	9/19/2019 11:07 PM
298	Kristy from dodge city kansas is amazing her attitude in all is worth going love how she helps so much	9/19/2019 9:11 PM
299	Have a play area for children	9/19/2019 9:03 PM
300	No except I really appreciate the program	9/19/2019 6:46 PM
301	Some of the things on the benefits list like the whole day yogurt is hard to find. Would be better if it was low fat. Also the cereal selection is very bland. I think stuff like different flavor Cheerios not just regular and same for Chex.	9/19/2019 5:14 PM
302	If u can plz try to change few stuff at Wic so tht we can buy it easily	9/19/2019 4:49 PM
303	Nothing really, I really appreciate the way it's all handled. Everyone has always been very helpful and professional. Asking for help is not always easy. I have never been made to feel uncomfortable for needing help.	9/19/2019 3:46 PM
304	More fresh fruits and vegetables instead of so much juice	9/19/2019 3:21 PM
305	Everything is good just wanted to raise little more money on fresh veggies and fruits	9/19/2019 3:17 PM
306	Na	9/19/2019 1:39 PM
307	The WIC cards i personally think should be able to use at self check out Lots of times i go at night after hubby n kids go to bed and i have to find a cashier cuz we cant use them in self check outs	9/19/2019 11:32 AM
308	If possible to be more flexible with food allergies	9/19/2019 10:24 AM
309	Nothing y'all are a life saver	9/19/2019 10:16 AM
310	Wic is an amazing support system that I am extremely grateful for. The only thing I can say is that once baby turns 6 months the drop in the amount of formula is not the best. As in my case baby isn't ready for solids/baby food yet so I'm having to come more out of pocket for formula.	9/19/2019 8:27 AM
311	My child is 8 months. We only get 8 cans a month. I'm having trouble with making them last antill next month. I just wish there was other way	9/19/2019 8:06 AM

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312	Wic is great!!!	9/19/2019 7:56 AM
313	It helps alot	9/19/2019 6:05 AM
314	The nurses are always really snide and hurt my kids with the shots because they are in a hurry	9/18/2019 9:22 PM
315	It would be great to use self check	9/18/2019 9:07 PM
316	There needs to be more non dairy options. Ex: almond milk and non dairy cheeses. Please help get the self checkouts to use WIC also.	9/18/2019 8:37 PM
317	I think they should be faster and shorter because sometimes it takes like 3 people calling you for different things and the waiting time between them its long	9/18/2019 8:37 PM
318	None at this time	9/18/2019 7:44 PM
319	No	9/18/2019 7:28 PM
320	i miss educational classes WIC once had.	9/18/2019 4:48 PM
321	They have been great staff is friendly and they have always worked with me for appointments	9/18/2019 4:27 PM
322	Keep the smiles and friendliness of your employees. You guys make me feel like I'm doing a good job at being a mom. Thank you.	9/18/2019 1:24 PM
323	Everyone is truly helpful and nice every time I go in and do not feel Judge at all.	9/18/2019 1:22 PM
324	Its a wonderful program, and beneficial and healthy to my family.	9/18/2019 12:20 PM
325	The foods allowed should include natural peanut butters, easy-to-find organic soy, and more fresh fruits and vegetables.	9/18/2019 11:46 AM
326	Thanks for helping my daughter grow for five years ♥	9/18/2019 11:12 AM
327	Keep up with the GREAT job you guys are doing to help me and all that need help, and I like the new Wic Card system. Be Blessed	9/18/2019 9:53 AM
328	No they have always done a terrific job helping me understand healthy ways of eating drinking and cooking new meals. And the reminders of shots is so helpful to busy mothers like me. Keep up the good work these children need you. Thank you for all you've done for my children and grandchildren for the much needed help. Keep up the good work.	9/18/2019 9:04 AM
329	It is very hard to take my baby out of town once a month for WIC appointments. And the town I have to take him to only has WIC appointments available one day a week. So phone appointments would be extremely helpful. Also in wilson ks the WIC system has been very bad. Half the time they can't to WIC transactions and the other half the time they are out of the WIC items or items that the barcode scanner says is WIC won't ring up WIC available. Makes shopping very hard	9/18/2019 8:11 AM
330	Allow 2% Milk	9/18/2019 8:05 AM
331	I think WIC is very good cuz they give you alot of help with baby food and formula and they give you lots of information about how your baby is growing and what to expect and how to care for baby and they keep track to make sure baby is on track with growth and health and the people that work there are amazing very kind and attentive and are great about getting you in and out asap I love the garden city WIC office and there employees	9/18/2019 7:50 AM
332	Very helpful! Thank you for the service!	9/18/2019 7:05 AM
333	They are doing their job as best as possible.	9/18/2019 6:02 AM
334	No frozen juice please	9/18/2019 5:42 AM
335	My wife and myself believe WIC is a extremely important program and appreciate all the work it takes to provide such an awesome tool to supplement healthy food choices to both baby and mother. On the behalf of my wife and son....Thank you.	9/18/2019 3:31 AM
336	We love WIC! I'm always hoping to continue to see healthier offerings from WIC, like natural peanut butter, an option to swap juice for more produce dollars, and whole rolled oats as an option for cereal.	9/17/2019 10:24 PM
337	No	9/17/2019 10:22 PM
338	WIC is a great program. We are happy to have it available.	9/17/2019 9:01 PM

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339	More formula given out monthly. I'm having to buy at least 3 more a month, which is hard when you don't have much income.	9/17/2019 8:33 PM
340	Very knowledgeable staff in the Finney County area! I never have issues.	9/17/2019 7:11 PM
341	More food options would be great	9/17/2019 7:06 PM
342	My baby has a dairy intolerance and it was a bit frustrating the amount of milk we were allotted since I can't eat any dairy as I am breastfeeding. I know there is a soy option but soy has many health risks so I would appreciate another non dairy option such as almond milk.	9/17/2019 7:01 PM
343	If I am on top of my childrens health and checkups, don't treat me as if I am clueless. I am on WIC for a hand-up not a hand-out.	9/17/2019 4:43 PM
344	Everyone is very friendly and sits a great job. I appreciate the help so much. Thank you to all	9/17/2019 4:07 PM
345	NA	9/17/2019 3:50 PM
346	Great service, and although I usually have to reschedule appointments, they get me in fast and usually within the same week.	9/17/2019 3:46 PM
347	Absolutely love WIC it is so helpful and makes sure my baby is well fed. The girls work so well with you. The only thing I would change if I could was to be able to get diapers on WIC. Even just a pack or two a month would be extremely helpful to not only myself but a lot of women.	9/17/2019 3:39 PM
348	Would like to see you able to chose what type of milk you get with wic not the one chosen for you my son loved th whole milk we used to get now we get 1% and he refuses to drink it with out chocolate syurp added in	9/17/2019 3:16 PM
349	Not that I can think of	9/17/2019 3:06 PM
350	Allow benefits to roll over if not used.	9/17/2019 2:28 PM
351	Why are organic baby foods not available to get ? There are a wider variety of vegetables and fruits!	9/17/2019 1:49 PM
352	Appts take so long for recertification that you have to plan the entire afternoon. Even the poster reads cost gas and time and could easily be done online.	9/17/2019 1:42 PM
353	I thank they shouldn't stop WIC At age 5, Some parents like me who doesnt have Food stamp it helps alot.	9/17/2019 1:42 PM
354	Nice lovely people work there ♥	9/17/2019 1:40 PM
355	y'all are doing great.	9/17/2019 1:16 PM
356	Sometimes the girls are rude. I wish they were nicer	9/17/2019 12:34 PM
357	I believe more foods should be covered under wic I have such a hard time finding foods I can eat that are covered	9/17/2019 12:27 PM
358	I have trouble purchasing some of the products I should be able to get through wic. Such as bread and milk these are the most I have problems with. The bread gives my problems with Sarah lee whole wheat bread and bimbo whole wheat bread.	9/17/2019 12:19 PM
359	I would like for Welch's 64 oz. juice products to be allowed	9/17/2019 12:18 PM
360	WIC is such a great program. Thank you!	9/17/2019 10:58 AM
361	Be nice to have more event n also more stuff!!	9/17/2019 10:20 AM
362	I feel that some of the women that check me in and take my papers are really rude and make me feel less than because I am getting help. After this month I will no longer do it because I really rather hustle on my own to get what I need then to be talked down to and degraded by another human being. This won't last long, but while I needed the help, I would've liked to be treated like a human being.	9/17/2019 9:34 AM
363	I would like to be able to get things with my card that is not on the card but is wic approve. I hate calling to change things on the card	9/17/2019 8:58 AM
364	No	9/17/2019 8:56 AM
365	Deliver food to families	9/17/2019 8:36 AM
366	They need to stop pushing breastfeeding so hard	9/17/2019 8:14 AM

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367	I dont have problems getting to my appointments. I have trouble remembering to make the appointments.	9/17/2019 8:13 AM
368	Bring back the 2% milk for everyone not the 1%. Its disgusting, I would rather get 2% and know my kids are drinking it instead of refusing the 1% and wasting it. Also if we could use our produce at the farmers market that would be awesome!	9/17/2019 6:39 AM
369	This is very helpful. Thank you!	9/17/2019 4:14 AM
370	It would be nice for mother's to receive benefits after year 1 who nurse their child. It would encourage mothers to keep going. Also, I raise chickens, so I have plenty of eggs, but I can't substitute for it.	9/16/2019 11:00 PM
371	Include organic options if possible	9/16/2019 8:28 PM
372	WIC and the Leavenworth staff have been life savers for my newborn son and I. Thank you from the depths of my heart!!!	9/16/2019 8:28 PM
373	I really like the card better than having all the checks	9/16/2019 8:28 PM
374	No! Satisfied!	9/16/2019 7:14 PM
375	I think they should have wic at least 2 days a week so they aren't so busy on wic day.	9/16/2019 5:47 PM
376	Consider how much sugar is in some wic foods. Bottles of juice have a lot of sugar, I'd rather wic go back to the frozen orange juice. The low fat yogurt are all flavored and have a lot of sugar. I can't find a wic peanut butter without sugar.	9/16/2019 2:53 PM
377	It would be nice to be told who the appointment is for when they remind you. I have 2 kids and if I can about bringing both in it's a little easier	9/16/2019 2:51 PM
378	I think the office I attend does a wonderful job trying to schedule appointments and getting me in around my schedule. Thanks for all you do.	9/16/2019 2:09 PM
379	Have staff that doesn't treat you like crap	9/16/2019 1:59 PM
380	More options for juices	9/16/2019 1:31 PM
381	I think if Dollar General we were included in the WIC stores choice it may come convient for some people	9/16/2019 1:11 PM
382	I love it, and really appreciate the help	9/16/2019 11:43 AM
383	Hard to find the soy milk that is covered.	9/16/2019 10:23 AM
384	Let us parent our kids and stop making us feel like we don't know what we are doing some of us are on a time limit and don't have all day to talk we just want to get our appointment done and back to our lives.if we ask for additional information please do so don't force us to know something some of us already know and take up unnecessary time we don't have and need to get back to our daily lives.	9/16/2019 9:19 AM
385	Shredded cheese instead of just block cheese should be an option.	9/16/2019 9:13 AM
386	It would be great to have more dairy choices, like cottage cheese or sour cream or cheese sticks	9/16/2019 9:10 AM
387	Really nice staff in ness county office, they always try to help us on every thing they can	9/16/2019 9:09 AM
388	Would love text message remembers would be great!	9/16/2019 8:57 AM
389	Just schedule appointment after 5pm	9/16/2019 8:52 AM
390	Wic has been such a blessing. Friendly members of wic have been so informative and helpful through the growth and development of my baby	9/16/2019 8:36 AM
391	The OZ on the bread are hard to add up and loss a lot because of a point over (12.7).	9/16/2019 8:29 AM
392	In regards to making appointments easier question. The over the phone option would be great when it is just a recheck. Those appointments take less than 5 minutes if you get in right at your time. It takes me longer to drive to town for the appointment than it does to get it done.	9/16/2019 7:25 AM
393	Fill the paperwork online would be helpful.	9/16/2019 4:28 AM
394	Better workers some aren't very friendly or dont listen to you or pay attention to the benefits you're supposed to receive. One made me feel bad about not being able to breastfeed after I couldn't get ahold of a counselor with the info I was provided	9/15/2019 11:19 PM

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395	Would be nice to have more formula a month and baby food.	9/15/2019 10:30 PM
396	No	9/15/2019 10:05 PM
397	Nothing you guys are a blissing because without you helping me and my little one it would be hard.	9/15/2019 9:40 PM
398	Just need later or earlier times it's hard for families to take off work	9/15/2019 8:38 PM
399	None	9/15/2019 7:52 PM
400	Be able to get grapes	9/15/2019 7:39 PM
401	I wish we could substitute fresh fruits and vegetables for the juice.	9/15/2019 7:32 PM
402	Keep up great work	9/15/2019 6:52 PM
403	My WIC team is amazing, knowledgeable and very understanding to my children's needs	9/15/2019 5:00 PM
404	Thank you for giving people the HELP they need!	9/15/2019 4:40 PM
405	Love WIC	9/15/2019 4:33 PM
406	No	9/15/2019 3:37 PM
407	If you could offer other healthy options and different brands. Like almond milk, special k cereal with the fruit or raisin bran cereal.	9/15/2019 2:38 PM
408	I have a very hard time shopping in stores they don't have items marked under WIC. It's very difficult to shop	9/15/2019 2:35 PM
409	They've gotten faster so fast paste environment is appreciated.	9/15/2019 11:57 AM
410	Keep up good work.	9/15/2019 11:22 AM
411	Wic is an amazing service.	9/15/2019 10:28 AM
412	Recommend to whatever agency overseeing the measurements to include metric labeling also.	9/15/2019 10:17 AM
413	I would love to be able to buy peanut butter with only peanuts and salt as the ingredients. I would also like to exchange the juice for more fruits and vegetables. I would like to be able to choose plain whole milk Greek yogurt.	9/15/2019 10:01 AM
414	Very helpful	9/15/2019 9:44 AM
415	I think the team should set up before booking appt. Sometimes im there on time before them	9/15/2019 9:22 AM
416	N /a	9/15/2019 9:03 AM
417	Since you approve organic fruit and vegetables you should approve organic whole wheat bread	9/15/2019 8:58 AM
418	The bread that's suppose to be on Wic I can never find	9/15/2019 8:48 AM
419	Everything is absolutely great nothing to make it better.	9/15/2019 6:41 AM
420	Thank you for the services provided	9/15/2019 6:20 AM
421	Having a program for gluten intolerant kids would be a blessing. It's so hard for me to feed my gluten free kid, and other kids and myself. Often I go without meals and it takes a big toll on me. But i always make sure my kids get fed first and 3 meals a day.	9/15/2019 2:10 AM
422	Just to let them know that they will work with you on anything	9/14/2019 9:42 PM
423	It would be nice to have just a set amount of cash available to spend on whichever wic approved commodity we needed at the time. For example, With separate children in program I may get way to much milk when what I need is more veggies.	9/14/2019 8:43 PM
424	My son goes through 12 cans of formula a month. Sometimes it's hard to get the extra 3 cans because of bills and rent. Maybe add one more to can to the program? Its stressful wondering if I'll be able to find a way to get another can. Thank you for your time.	9/14/2019 5:25 PM
425	There serves is great it helps out a lot for me and my family I would think this would be good for anyone that can't afford something but wic helps a lot and thank you	9/14/2019 4:56 PM
426	Just being available at a later time or weekend	9/14/2019 3:05 PM

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427	In smaller towns my suggestion would be for WIC to be open more than just one day or certain days of the month as not everyone can make that date work.	9/14/2019 2:56 PM
428	I love my WIC said it ends at five year's old. I encourage all I meet to attend WIC.	9/14/2019 2:11 PM
429	I wish the whole wheat bread was a larger size. The kind of bread these kids like is 24 ounces and then there's nothing in rural Kansas to but with the remaining 8 ounces.	9/14/2019 2:02 PM
430	No	9/14/2019 1:46 PM
431	I wish we could do some stuff over the phone I don't see the point to go and just have them put the WIC on my card... Maybe put more for fruits and vegetables	9/14/2019 12:21 PM
432	Love Wic I'm thankful for it it's the only thing we qualify for and it helps our family more than they know.	9/14/2019 12:07 PM
433	Help kids past age 5	9/14/2019 11:33 AM
434	It would be nice if you guys acknowledge that our kids have food allergies like dairy and gluten. But i was told even with a Dr. Notes that you guys don't support that so i have to continue giving it to my kids and inflaming there bodys making it to wear they struggle pooping and have big old guts to wear clothes dont fit them because i need help feeding them healthy but you guys want do it.	9/14/2019 10:55 AM
435	If they can have the wic cards work on the fast lanes at the stores	9/14/2019 10:51 AM
436	I received a voucher for our farmers market at the last wic appointment, which I greatly appreciate! My children love the fresh fruits and vegetables!	9/14/2019 9:53 AM
437	Healthier food!!juice is not healthy and low-fat yogurt for kids and adults is a terrible option, it is full of fillers. Let us have whole milk yogurt full of nutrition!!!!	9/14/2019 9:51 AM
438	Cannot obtain all of the milk and bread/grains allowed due to odd amount allowed and small town stores not carrying a wide varying size.	9/14/2019 8:55 AM
439	N/A	9/14/2019 8:54 AM
440	The ladies/nurses at the Winfield, KS office are awesome!	9/14/2019 8:52 AM
441	I'm extremely happy with the card to use at the store. It's so much easier to shop! That was by far the best decision WIC made! So thanks for that!	9/14/2019 8:34 AM
442	Yogurt-whole fat is not provided in Pittsburg, KS in vanilla only plain.	9/14/2019 8:30 AM
443	It would be really helpful if we could use our fruit and vegetables dollars at the farmers market	9/14/2019 8:06 AM
444	No	9/14/2019 8:05 AM
445	I would like to be able to see if possible for moms who need certian items such as frozen food be available to those who dont necessarily want fresh. And to be able have a choose on milk.	9/14/2019 7:31 AM
446	Everything great	9/14/2019 2:54 AM
447	N/A	9/14/2019 12:12 AM
448	The debit card for WIC is wonderful! I have used the checks in the past and the card is far superior to those! Shopping is easy and checking out is no longer a long drawn out process. Extremely user friendly.	9/13/2019 10:33 PM
449	More WIC eligible establishments, with competitive produce pricing. For example, Aldi's. And/or more money for vegetables and fruits. Money only last for a few days worth, one week tops.	9/13/2019 9:54 PM
450	I had told them and marked on my sheet that I only drank whole milk and they said at my first appointment that I was under what I was supposed to be weight wise and they put me on 1% milk and I don't want to seem ungrateful or greedy but I also don't want to waste milk that I won't drink.	9/13/2019 9:48 PM
451	Thank you for everything you did. It really help us.	9/13/2019 8:51 PM
452	I wish there were a few more options of foods in some categories, i.e. whole wheat crackers (whole grains), Greek yogurt (yogurt), cranberry and tomato juices (bottled juice), string cheese or shredded cheese (cheese). It would also be nice to be able to get a few larger containers of formula instead of several small containers.	9/13/2019 8:24 PM
453	Wic matters	9/13/2019 8:05 PM

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454	Nothing at this time	9/13/2019 7:47 PM
455	No	9/13/2019 6:28 PM
456	Not at this time!	9/13/2019 5:54 PM
457	Thank you! :)	9/13/2019 5:30 PM
458	Have better choices for vegetarians and vegan families without needing a doctors note. Eating is not a religious belief	9/13/2019 4:44 PM
459	My children and I have benefited from WIC over the past 15 years. Knowing WIC is there to help me supplement my children's nutritional needs has always been a comfort. This is my first experience with the new card system, and it is fantastic!	9/13/2019 4:20 PM
460	Can we get app notifications reminding me of benefits about to expire	9/13/2019 4:15 PM
461	I love WICShopper app and I love the clinic staff at the geary county health department they are nice sweet and very knowledgeable	9/13/2019 4:11 PM
462	I really appreciate the wic program	9/13/2019 4:01 PM
463	No	9/13/2019 3:51 PM
464	No everything is helpful	9/13/2019 3:11 PM
465	We would like the option to have more credit for fresh produce in exchange for the 64oz bottles of juice. Also, I feel more comfortable, confident, and cared for, the more WIC staff engage me in conversation.	9/13/2019 2:35 PM
466	WIC is a good program which is an excellent program for anyone and I really appreciate with it helps	9/13/2019 1:50 PM
467	I wish that we could carry over on our grains because I always have like six ounces left over at the end of the month. This also happens with cereal.	9/13/2019 12:49 PM
468	The wait time is always ridiculously long!	9/13/2019 11:32 AM
469	Would love reminders the day before! Like a call or text the before	9/13/2019 9:52 AM
470	Natural peanut butter instead of sugar filled peanut butter.	9/13/2019 9:49 AM
471	Please dont be scared to offer whole or 2% milk & dairy products! From my experience, its not that that the weight gain is from, its from other things that i allow myself to eat- like sugar & carbohydrates & things that turn into sugar.	9/13/2019 9:49 AM
472	Benefits should roll over month to month.	9/13/2019 9:31 AM
473	More flexibility on food choices, whole milk for mothers at any stage, more money for fresh fruit and produce, fresh fish instead of canned processed fish. Sometimes there is too much milk. Should be able to switch it out with other items	9/13/2019 8:58 AM
474	The ladies at the desk are very helpful and informative.	9/13/2019 8:43 AM
475	I really wish, and hope in the near future, that I would be able to get the formula that my baby can tolerate best. I did try to breastfeed, and because of my own health, having a surgery and other things my supply dropped to almost nothing. The one type of formula my baby can tolerate without any issues isn't even an option with the doctor's orders. I honestly feel like if the doctor writes an order for it, it should be covered. Not to mention it's what the hospital uses!	9/13/2019 7:53 AM

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476	I dont think its right to be told your child is fat and you need to not give them sweets or sugery drinks and you need to stop eating out!!! The truth is none of the above are an issue!! My child doesnt care for sweets is a healthy eater drinks water and as if its anybody's business we dont eat out I have a budget and eating out isnt in it!! We also dont allow our child to sit around please dont talk to someone like this is what they do! Especially after they have told you they dont!! I find it very disrespectful for the wic employees to talk to me as if I am stupid and a liar! Where do we draw the line in what is right to say to someone! You as a service provider have every right to make suggestions but to directly tell someone not to do something is crossing that line! Do you actually listen to what people are saying in the appointment? I told my worker about my child, our foods we eat, and the routine in which we eat our meals! Such as all together at the table!! She still proceeds to tell me no sugary sweets or drinks no chips and no eating out! Not you should consider limiting theses things (remember I already made it clear this is not the case) But she said do not do these things! An order! Not Her place and she just proved ahe didnt even hear anything I have been telling her for the Last few years! Many people in my parents. And mommies groups have expressed the same frustrations!! My daughters pediatrician has told me after I was told my little one was too fat and over wieght said she is just fine! FYI she is 4yrs old and 39 1/2 inches and 39.2 pounds!! Lets assist families not encourage them to give thier children weight complexes and increase todays already growing eating disorder growing problem!! I appreciate the program and think it has great resources but the way we deal with people needs a little work! Thank you for taking time to read this!	9/13/2019 6:25 AM
477	Make sure staff is well educated on food allergies and breastmilk allergies. Had too many people push breastfeeding even after i told them my child was extremely allergic to it and was losing weight. They kept telling me to keep breastfeeding.	9/13/2019 6:05 AM
478	Just thank you for being so friendly and helpful	9/13/2019 5:56 AM
479	Adding any kind of butter instead of just peanut butter, actual juice in a bottle, yogurt, and more fruit and vegetables money since I get only \$11.00 here in Kansas because I have to get smaller portions of both fruits and vegetables that last for a week instead of my next due date of wic.	9/13/2019 1:25 AM
480	I believe WIC is a great program, especially for teen parents/ mothers who barely make ends meet.	9/12/2019 11:22 PM
481	They are doing great.	9/12/2019 9:18 PM
482	Wic office in Johnson county has been amazing	9/12/2019 8:53 PM
483	Every one has been fantastic	9/12/2019 7:15 PM
484	They are good at their job .. and very helpful	9/12/2019 6:56 PM
485	I really enjoy this program and how nice and helpful the staff are.	9/12/2019 4:29 PM
486	Nothing	9/12/2019 4:21 PM
487	Miss Gina at the main office is an amazing beautiful woman who is so welcoming and loving. My children and I look forward to seeing her. She makes us feel like family.	9/12/2019 2:48 PM
488	N/A	9/12/2019 2:25 PM
489	No	9/12/2019 2:24 PM
490	No	9/12/2019 2:20 PM
491	It would be great to add a spot in the wic app where you could see when your next appointment is	9/12/2019 2:06 PM
492	Have more bread, tortillas, etc options	9/12/2019 2:03 PM
493	Would like to see frozen fruits and veggies added back. It is hard to keep fresh produce and milk in the fridge when you only go shopping once a week. (Plus our produce in town doesn't last as long)	9/12/2019 1:51 PM
494	When shopping alot of things are not labeled so it take longer to find WIC items at the store	9/12/2019 1:31 PM
495	Would love to be able to use our WIC benefits at the self check outs. Most stores only have self checkouts and has to find someone to check us out.	9/12/2019 12:56 PM
496	I wish you could change things out more. Like for instants my child doesn't really eat the oatmeal and I'd like to change it out for another can of formula but that's not possible.	9/12/2019 12:22 PM

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497	Just an opinion, but it would be helpful I think. Nutrition requirements have changed in the past few years, and in particular juice is no longer considered healthy. In fact my child's allergist told me no children should drink any juice before age 6, because on top of the sugar concerns, it is harmful for still developing digestive systems. I understand that myself and other parents still may choose to give our children unhealthy items from time to time, but for a program so insistant on encouraging healthy eating, it doesn't make sense to offer juice. I think juice should be removed in exchange for a larger produce credit so parents can buy healthy whole fruits instead.	9/12/2019 12:12 PM
498	No nothing you guys are already doing a good job.	9/12/2019 11:08 AM